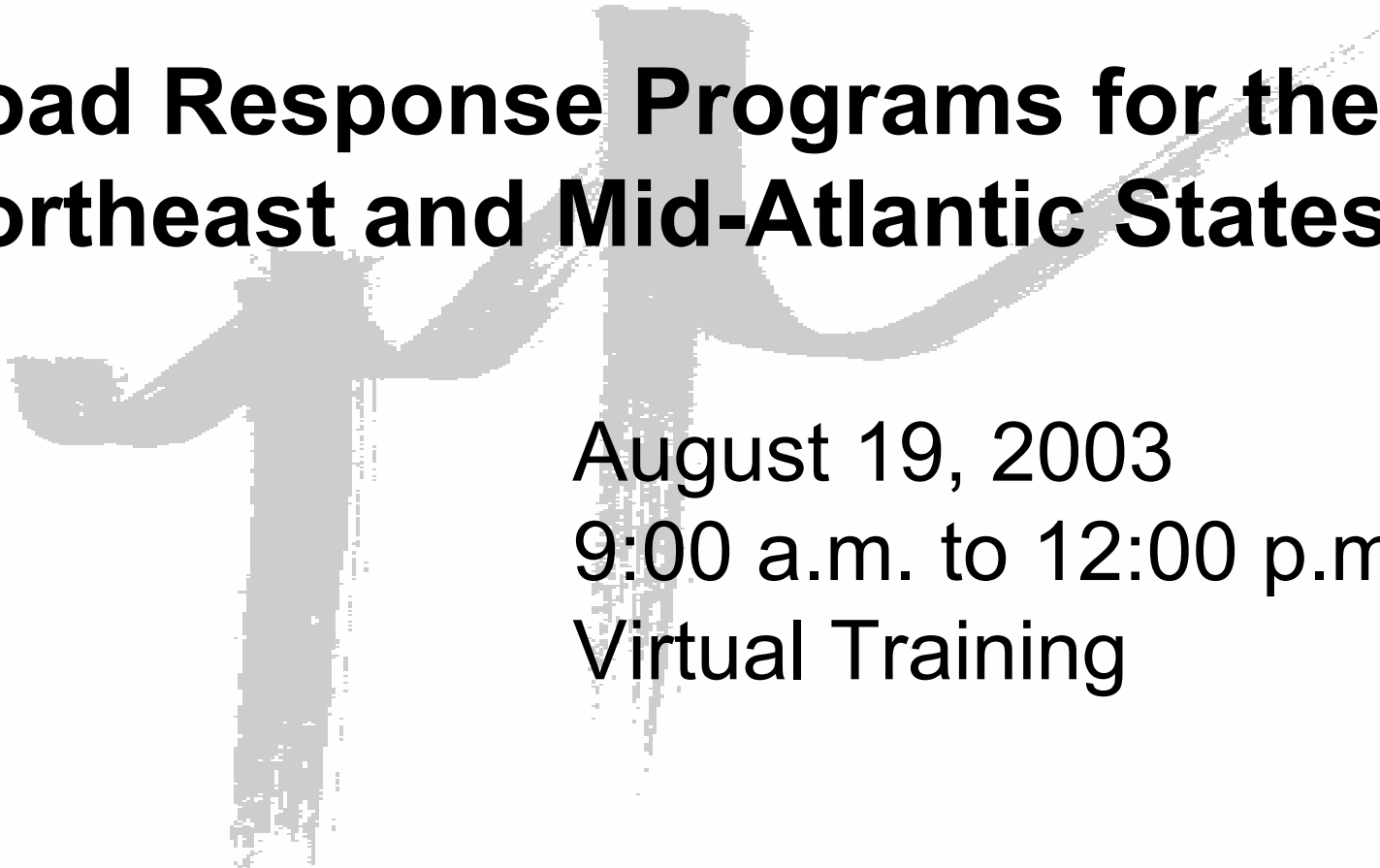


A decorative graphic consisting of several overlapping, wavy blue lines that sweep across the top of the slide from left to right.

# **Load Response Programs for the Northeast and Mid-Atlantic States**

A large, faint, grey silhouette of a person with arms raised in a celebratory or instructional gesture, positioned behind the text.

**August 19, 2003  
9:00 a.m. to 12:00 p.m.  
Virtual Training**

Introduction - Joe Polidoro, PJM

Load Response - Bob Laurita, NE ISO

NY ISO Load Response Programs - Aaron Breidenbaugh, NY ISO

NE ISO Load Response Programs - Bob Laurita, NE ISO

PJM ISO Load Response Programs - Joe Polidoro, PJM

Comparing the Three ISO Programs - Aaron Breidenbaugh, NY ISO

Customer Testimonial - National Retailer

Introduction - Joe Polidoro, PJM

Load Response - Bob Laurita, NE ISO

NY ISO Load Response Programs - Aaron Breidenbaugh, NY ISO

NE ISO Load Response Programs - Bob Laurita, NE ISO

PJM ISO Load Response Programs - Joe Polidoro, PJM

Comparing the Three ISO Programs - Aaron Breidenbaugh, NY ISO

Customer Testimonial - National Retailer

- A Java-enabled browser, Netscape 4.5 or (higher) or Internet Explorer 4.5 (or higher) with Flash plug-in, is required. The minimum Internet connection speed is 56K dialup; a high-speed connection is recommended. Connection through AOL is not recommended. Participants will receive a browser check, intranet links, slides to print and telephone conference numbers prior to the workshop. Participants should log in at least 15 minutes prior to the start time to assure their connection. If you need assistance from Virtual Workshops, call the Technical Support number at 877-894-6876.