

files with the Commission.

2.170 Service Commencement Date

The date that the ISO begins to provide service pursuant to the terms of a Service Agreement, or in accordance with the Tariff.

2.171 Settlement

The process of determining the charges to be paid to, or by, a ~~Transmission~~ Customer to satisfy its obligations.

2.172 Shift Factor (“SF”)

A ratio, calculated by the ISO, that compares the change in power flow through a transmission facility resulting from the incremental injection and withdrawal of power on the NYS Transmission System.

2.172a Sink Price Cap Bid

A Bid Price provided by an entity engaged in an Export to indicate the Proxy Generator Bus LBMP below which that entity is willing to either purchase Energy in the LBMP Markets or, in the case of Bilateral Transactions, to accept Transmission Service.

2.172b Special Case Resource

Loads capable of being interrupted upon demand, and distributed Generators, rated 100 kW or higher, that are not visible to the ISO’s Market Information System and that are subject to

with the methodology specified for interest on refunds in the Commission's regulations at 18 C.F.R. § 35.19a (a)(2)(iii). Interest on delinquent amounts shall be calculated from the due date of the bill to the date of payment. Invoices shall be considered as having been paid on the date of receipt by the ISO.

If the ISO is unable to provide Settlement information on time due to the action or inaction of or caused by the Customer, in addition to any other remedies the ISO may have at law or in equity, the Customer shall pay interest on amounts due, as calculated above, from the first day of the month following the month in which charges are accrued to the time of payment of those charges.

7.4 Billing Dispute

A. Corrections or Adjustments to Settlement Information

Settlement information for services furnished prior to October 1, 2002, shall be subject to correction or adjustment for errors by the ISO in arithmetic, computation or estimation within twenty-four (24) months from the initial billing invoice date for the month in which service is rendered. For services furnished beginning October 1, 2002, and thereafter, settlement information shall be subject to correction or adjustment for errors by the ISO in arithmetic, computation or estimation within twelve (12) months from the initial billing invoice date for the month in which service is rendered.

B. Time Period for Challenging Accuracy of Settlement Information

A Customer's right to challenge the accuracy of Settlement information is limited to (i) twelve (12) months from the date on which a final billing invoice is issued for

services furnished prior to October 1, 2002, and, (ii) four (4) months from the date on which a final billing invoice is issued for services furnished beginning October 1, 2002, and thereafter. If a Customer wishes to challenge Settlement information for accuracy, the Customer shall first make payment in full, including any amounts in dispute. If the ISO determines that an overpayment has been made by the Customer, the ISO shall correct or adjust the Settlement information as necessary and refund the overpayment to the Customer, including interest

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