

NYISO Public Website Enhancements

John Bub
Product Manager – Business Intelligence
New York Independent System Operator

Business Intelligence Task Force
11/17/2009

Primary goals

- ◆ Continuation of the 2008 Web Enhancement Project
 - *Migrate the successful deployment of the 2008 committee section improvements to the rest of the website.*

- ◆ Better communicate the NYISO Mission and Vision to a broad audience
 - *Update the look and feel of the site and add content in support of NYISO's mission*

- ◆ Change the home page to be more user friendly
 - *Have a navigation based page rather than a content based page*

- ◆ Add the section “NY Energy Future” to allow for new content regarding the future (i.e. Smart Grid, etc.)

- ◆ Reduce costs – reduce future licensing costs of NYISO’s portal builder technology

NYISO Home Page



For Market Participants

Careers at NYISO

Customer Support

Contact Us Sitemap Login



About NYISO



Inside the NYISO - This section provides information about the NYISO, including who we are and what we do.
[ENTER THIS SECTION >](#)

Markets & Operations



Market & Operation Data - This section contains data and information used by our Market Participants.
[ENTER THIS SECTION >](#)

New York's Energy Future



The Smart Grid - This section contains information about the power grid and energy markets of the future.
[ENTER THIS SECTION >](#)

NYISO's Media Room



Media Room - This section provides news and highlights, as well as other fast facts and figures.
[ENTER THIS SECTION >](#)

 **Recent Postings**

 **Today's News**

 **Upcoming Meetings**

 **Alerts/Updates**

 **The New York ISO Daily Dashboard**

[NYISO Filing of Proposed Tariff Revisions to Clarify That Violation of FERC's Regulation on Market Manipulation also Constitutes Violation of the NYISO Tariff.](#)
2009-10-28
Filed October 27, 2009

[NYISO Filing of Compliance Letter - Order 719A](#)
2009-10-28
Filed October 27, 2009

MARKET Watch



NY State Real-Time Load
19450.9 MW

Wholesale Cost of Energy
\$50.99

Official NYISO Time
13:22:43 EDT

Mockup Not final

About NYISO Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

About NYISO ▾

Markets & Operations ▾

New York's Energy Future ▾

NYISO's Media Room ▾

About NYISO ▶

About NYISO

Company [+]

Our History

Our Purpose

A Model ISO

Careers At NYISO [+]

Importance of Reliability

Powering New York

Grid Operations

Reliability Regulation

Understanding the Markets

Wholesale vs. Retail Electricity

The Cost of Electricity

Clearing Price Auctions

The Energy Market

The Ancillary Services Market

The Capacity Market

Financial Markets

The Benefits of Markets

Fundamentals of Planning

Reliability Planning

Economic Planning

Transmission Studies

Collaboration

About NYISO

The New York Independent System Operator (NYISO) is at the heart of New York State's electric system, operating the high-voltage transmission network, administering and monitoring the wholesale electricity markets, and planning for the state's energy future.

The NYISO is responsible for the reliable operation of New York's nearly 11,000 miles of high-voltage transmission and the dispatch of over 500 electric power generators. In addition, the NYISO administers bulk power markets that trade over \$11 billion in electricity and related products annually.



Mockup
Not final

Markets & Operations Section



For Market Participants

Careers at NYISO

Customer Support

Contact Us Sitemap Login



About NYISO	Markets & Operations	New York's Energy Future	NYISO's Media Room
<p>Market & Operational Data</p> <ul style="list-style-type: none"> Pricing Data Power Grid Data Load Data Reports & Information TCC Data & Information ICAP Data & Information Demand Response Programs 	<p>NYISO Services</p> <ul style="list-style-type: none"> Customer Support Market Training Financial Services NYISO Registration Market Monitoring Reliability Compliance 	<p>Document Library</p> <ul style="list-style-type: none"> Tariffs Manuals & Guides Technical Bulletins Legal & Regulatory Studies & Reports All Documents 	<p>Committees</p> <ul style="list-style-type: none"> General Information Management Committee Business Issues Committee Operating Committee Meeting Calendar Councils
			<p>Planning</p> <ul style="list-style-type: none"> Planning Planning Documents Planning Resources

Questions or Comments? Click here for **Support** or Call **1-518-356-6060** to speak with a Customer Support Representative


Recent Postings	Today's News	Upcoming Meetings	Alerts/Updates	Dashboard	<p>NY State Real-Time Load 18934.6 MW</p> <p>Wholesale Cost of Energy \$47.24</p> <p>Official NYISO Time 11:44:54 EDT</p>
-----------------	--------------	-------------------	----------------	------------------	--

[EIPC Planning Authorities Elect Executive Committee Officers, Announce New Website](#)
2009-10-29

[NYISO Filing of Proposed Tariff Revisions to Clarify That Violation of FERC's Regulation on Market Manipulation also Constitutes Violation of the NYISO Tariff.](#)
2009-10-28
Filed October 27, 2009

Mockup
Not final

Markets & Operations Section


[For Market Participants](#)
[Careers at NYISO](#)
[Services & Support](#)

[About NYISO](#)
[Markets & Operations](#)
[New York's Energy Future](#)
[NYISO's Media Room](#)

Market & Operation Zone







- Market Data**
 - Market & Operational Data [+]
 - TCC
 - ICAP
 - Demand Response
- Services**
 - Financial Services [+]
 - Customer Registration
 - Market Training [+]
 - Market Monitoring [+]
 - Reliability Compliance
- Support**
 - Customer Support
 - Submit A Help Ticket
- Documents**
 - Tariffs
 - Manuals & Guides
 - Technical Bulletins
 - Legal & Regulatory
 - Studies & Reports
- Planning**
 - Planning Documents
 - Planning Resources
- Committees**
 - Meeting Materials
 - Meeting Calendar



Markets & Operations

The Markets & Operations section provides data, tools, services, and information to our Market Participants.

What Are You Looking To Do? Choose From Below:

<p>Market Data</p>  <ul style="list-style-type: none"> Market & Operational Data Transmission Congestion Contracts (TCC) Installed Capacity (ICAP) Demand Response 	<p>NYISO Services</p>  <ul style="list-style-type: none"> Financial Services Customer Registration Market Training Market Monitoring Reliability Compliance 	<p>Customer Support</p>  <ul style="list-style-type: none"> Submit/Review A Help Ticket General Support Technical Support & Downloads Registration Support Frequently Asked Questions
<p>Document Library</p>  <ul style="list-style-type: none"> Business Issues Committee Management Committee Operating Committee Committee Meeting Calendar Committee Meeting Materials 	<p>Planning Zone</p>  <ul style="list-style-type: none"> Planning Documents Local Transmission Owner Planning CARIS EIPC JPSAC JCSP STARS 	<p>Committees</p>  <ul style="list-style-type: none"> Business Issues Committee Management Committee Operating Committee Committee Meeting Calendar Committee Meeting Materials

Mockup Not final

Market Data Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

[About NYISO](#) |
 [Markets & Operations](#) |
 [New York's Energy Future](#) |
 [NYISO's Media Room](#)

Market & Operation Zone >

Market Data

Market & Operational Data

- Pricing Data**
- Power Grid Data
- Load Data
- Reports & Information
- Postings by Date
- Zone Maps
- Graphs
- Market Access Login
- Custom Reports

- TCC
- ICAP
- Demand Response

- Services**
- Financial Services [+]
- Customer Registration
- Market Training [+]
- Market Monitoring [+]
- Reliability Compliance

- Support**
- Customer Support
- Submit A Help Ticket

- Documents**
- Tariffs
- Manuals & Guides
- Technical Bulletins
- Legal & Regulatory

Pricing Data

Pricing Data	Power Grid Data	Load Data	Reports & Info	Postings by Date	Maps	Graphs	Market Access Login																																				
<ul style="list-style-type: none"> <input type="checkbox"/> Pricing Data <ul style="list-style-type: none"> <input type="checkbox"/> Day-Ahead Market LBMP <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zonal <input type="checkbox"/> Generator <input checked="" type="checkbox"/> Reference Bus <input type="checkbox"/> Real-Time Market LBMP <ul style="list-style-type: none"> <input type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Time-Weighted/Integrated RT <ul style="list-style-type: none"> <input type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Reference Bus <input type="checkbox"/> Hour-Ahead Market LBMP <ul style="list-style-type: none"> <input type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Reference Bus <input type="checkbox"/> Ancillary Services <ul style="list-style-type: none"> <input type="checkbox"/> Real-Time <input type="checkbox"/> Hour-Ahead <input type="checkbox"/> Day-Ahead 																																											
		<table border="1"> <thead> <tr> <th>Date</th> <th>Download</th> <th>Last Updated</th> </tr> </thead> <tbody> <tr><td>October 28, 2009</td><td>CSV PDF HTML</td><td>10/27/09 09:52 EDT</td></tr> <tr><td>October 27, 2009</td><td>CSV PDF HTML</td><td>10/26/09 09:51 EDT</td></tr> <tr><td>October 26, 2009</td><td>CSV PDF HTML</td><td>10/25/09 09:50 EDT</td></tr> <tr><td>October 25, 2009</td><td>CSV PDF HTML</td><td>10/24/09 09:50 EDT</td></tr> <tr><td>October 24, 2009</td><td>CSV PDF HTML</td><td>10/23/09 09:51 EDT</td></tr> <tr><td>October 23, 2009</td><td>CSV PDF HTML</td><td>10/22/09 09:50 EDT</td></tr> <tr><td>October 22, 2009</td><td>CSV PDF HTML</td><td>10/21/09 10:33 EDT</td></tr> <tr><td>October 21, 2009</td><td>CSV PDF HTML</td><td>10/20/09 09:51 EDT</td></tr> <tr><td colspan="3" style="text-align: center;">More Files Custom Report</td></tr> </tbody> </table>		Date	Download	Last Updated	October 28, 2009	CSV PDF HTML	10/27/09 09:52 EDT	October 27, 2009	CSV PDF HTML	10/26/09 09:51 EDT	October 26, 2009	CSV PDF HTML	10/25/09 09:50 EDT	October 25, 2009	CSV PDF HTML	10/24/09 09:50 EDT	October 24, 2009	CSV PDF HTML	10/23/09 09:51 EDT	October 23, 2009	CSV PDF HTML	10/22/09 09:50 EDT	October 22, 2009	CSV PDF HTML	10/21/09 10:33 EDT	October 21, 2009	CSV PDF HTML	10/20/09 09:51 EDT	More Files Custom Report												
Date	Download	Last Updated																																									
October 28, 2009	CSV PDF HTML	10/27/09 09:52 EDT																																									
October 27, 2009	CSV PDF HTML	10/26/09 09:51 EDT																																									
October 26, 2009	CSV PDF HTML	10/25/09 09:50 EDT																																									
October 25, 2009	CSV PDF HTML	10/24/09 09:50 EDT																																									
October 24, 2009	CSV PDF HTML	10/23/09 09:51 EDT																																									
October 23, 2009	CSV PDF HTML	10/22/09 09:50 EDT																																									
October 22, 2009	CSV PDF HTML	10/21/09 10:33 EDT																																									
October 21, 2009	CSV PDF HTML	10/20/09 09:51 EDT																																									
More Files Custom Report																																											
		<table border="1"> <thead> <tr> <th colspan="3">\$ Day-Ahead Market LBMP - Reference Bus</th> </tr> </thead> <tbody> <tr><td>October 30, 2009</td><td>CSV</td><td>10/29/09 09:55 EDT</td></tr> <tr><td>October 29, 2009</td><td>CSV</td><td>10/29/09 11:19 EDT</td></tr> <tr><td>October 28, 2009</td><td>CSV</td><td>10/28/09 23:57 EDT</td></tr> <tr><td>October 27, 2009</td><td>CSV</td><td>10/27/09 23:58 EDT</td></tr> <tr><td>October 26, 2009</td><td>CSV</td><td>10/26/09 23:57 EDT</td></tr> <tr><td>October 25, 2009</td><td>CSV</td><td>10/25/09 23:57 EDT</td></tr> <tr><td>October 24, 2009</td><td>CSV</td><td>10/24/09 23:57 EDT</td></tr> <tr><td>October 23, 2009</td><td>CSV</td><td>10/23/09 23:57 EDT</td></tr> <tr><td>October 22, 2009</td><td>CSV</td><td>10/22/09 23:57 EDT</td></tr> <tr><td>October 21, 2009</td><td>CSV</td><td>10/21/09 23:57 EDT</td></tr> <tr><td colspan="3" style="text-align: center;">More Files Custom Report</td></tr> </tbody> </table>		\$ Day-Ahead Market LBMP - Reference Bus			October 30, 2009	CSV	10/29/09 09:55 EDT	October 29, 2009	CSV	10/29/09 11:19 EDT	October 28, 2009	CSV	10/28/09 23:57 EDT	October 27, 2009	CSV	10/27/09 23:58 EDT	October 26, 2009	CSV	10/26/09 23:57 EDT	October 25, 2009	CSV	10/25/09 23:57 EDT	October 24, 2009	CSV	10/24/09 23:57 EDT	October 23, 2009	CSV	10/23/09 23:57 EDT	October 22, 2009	CSV	10/22/09 23:57 EDT	October 21, 2009	CSV	10/21/09 23:57 EDT	More Files Custom Report						
\$ Day-Ahead Market LBMP - Reference Bus																																											
October 30, 2009	CSV	10/29/09 09:55 EDT																																									
October 29, 2009	CSV	10/29/09 11:19 EDT																																									
October 28, 2009	CSV	10/28/09 23:57 EDT																																									
October 27, 2009	CSV	10/27/09 23:58 EDT																																									
October 26, 2009	CSV	10/26/09 23:57 EDT																																									
October 25, 2009	CSV	10/25/09 23:57 EDT																																									
October 24, 2009	CSV	10/24/09 23:57 EDT																																									
October 23, 2009	CSV	10/23/09 23:57 EDT																																									
October 22, 2009	CSV	10/22/09 23:57 EDT																																									
October 21, 2009	CSV	10/21/09 23:57 EDT																																									
More Files Custom Report																																											

Mockup
Not final

Market Data Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

[About NYISO](#) |
 [Markets & Operations](#) |
 [New York's Energy Future](#) |
 [NYISO's Media Room](#)

Market & Operation Zone

- Market Data**
- ▼ **Market & Operational Data**
 - Pricing Data
 - Power Grid Data
 - Load Data
 - Reports & Information
 - Postings by Date**
 - Zone Maps
 - Graphs
 - Market Access Login
 - Custom Reports
 - TCC
 - ICAP
 - Demand Response
- Services**
- Financial Services [+]
 - Customer Registration
 - Market Training [+]
 - Market Monitoring [+]
 - Reliability Compliance
- Support**
- Customer Support
 - Submit A Help Ticket
- Documents**
- Tariffs
 - Manuals & Guides
 - Technical Bulletins

Data Postings by Date

Pricing Data	Power Grid Data	Load Data	Reports & Info	Postings by Date	Maps	Graphs	Market Access Login																																																																		
<div style="display: flex; justify-content: space-between;"> <div style="width: 25%;"> <p>Select a Date</p> <ul style="list-style-type: none"> <input type="checkbox"/> 10-31-2009 <input checked="" type="checkbox"/> 10-30-2009 <input type="checkbox"/> 10-29-2009 <input type="checkbox"/> 10-28-2009 <input type="checkbox"/> 10-27-2009 <input type="checkbox"/> 10-26-2009 <input type="checkbox"/> 10-25-2009 <input type="checkbox"/> 10-24-2009 <input type="checkbox"/> 10-23-2009 <input type="checkbox"/> 10-22-2009 </div> <div style="width: 75%;"> <table border="1"> <thead> <tr> <th>Title</th> <th>Download</th> <th>Last Updated</th> </tr> </thead> <tbody> <tr> <td colspan="3">10-30-2009</td> </tr> <tr> <td>\$ Day-Ahead Market - Ancillary Services</td> <td>CSV PDF HTML</td> <td>10/29/09 10:00 EDT</td> </tr> <tr> <td>\$ Day-Ahead Market LBMP - Generator</td> <td>CSV PDF HTML</td> <td>10/29/09 09:53 EDT</td> </tr> <tr> <td>\$ Day-Ahead Market LBMP - Reference Bus</td> <td>CSV</td> <td>10/30/09 12:34 EDT</td> </tr> <tr> <td>\$ Day-Ahead Market LBMP - Zonal</td> <td>CSV PDF HTML</td> <td>10/29/09 09:53 EDT</td> </tr> <tr> <td>\$ Hour-Ahead Market - Ancillary Services</td> <td>CSV PDF HTML</td> <td>10/30/09 12:30 EDT</td> </tr> <tr> <td>\$ Hour-Ahead Market LBMP - Generator</td> <td>CSV PDF HTML</td> <td>10/30/09 12:34 EDT</td> </tr> <tr> <td>\$ Hour-Ahead Market LBMP - Reference Bus</td> <td>CSV</td> <td>10/30/09 12:34 EDT</td> </tr> <tr> <td>\$ Hour-Ahead Market LBMP - Zonal</td> <td>CSV PDF HTML</td> <td>10/30/09 12:34 EDT</td> </tr> <tr> <td>\$ Real-Time LBMP - Generator</td> <td>CSV</td> <td>10/30/09 12:41 EDT</td> </tr> <tr> <td>\$ Real-Time LBMP - Zonal</td> <td>CSV</td> <td>10/30/09 12:41 EDT</td> </tr> <tr> <td>\$ Real-Time Market - Ancillary Services</td> <td>CSV</td> <td>10/30/09 12:40 EDT</td> </tr> <tr> <td>\$ Real-Time Market Time-W/Int LBMP - Generator</td> <td>CSV PDF HTML</td> <td>10/30/09 12:08 EDT</td> </tr> <tr> <td>\$ Real-Time Market Time-W/Int LBMP - Reference Bus</td> <td>CSV</td> <td>10/30/09 12:34 EDT</td> </tr> <tr> <td>\$ Real-Time Market Time-W/Int LBMP - Zonal</td> <td>CSV PDF HTML</td> <td>10/30/09 12:08 EDT</td> </tr> <tr> <td>Grid - ATC/TTC</td> <td>CSV PDF HTML</td> <td>10/30/09 12:30 EDT</td> </tr> <tr> <td>Grid - DAM Limiting Constraints</td> <td>CSV</td> <td>10/29/09 10:00 EDT</td> </tr> <tr> <td>Grid - Interface Limits and Flows</td> <td>CSV</td> <td>10/30/09 12:40 EDT</td> </tr> <tr> <td>Grid - PAR Flows</td> <td>CSV</td> <td>10/30/09 12:40 EDT</td> </tr> <tr> <td>Grid - PAR Schedules</td> <td>TXT</td> <td>10/29/09 09:59 EDT</td> </tr> <tr> <td>Load - Forecast</td> <td>CSV PDF HTML</td> <td>10/29/09 08:00 EDT</td> </tr> </tbody> </table> </div> </div>								Title	Download	Last Updated	10-30-2009			\$ Day-Ahead Market - Ancillary Services	CSV PDF HTML	10/29/09 10:00 EDT	\$ Day-Ahead Market LBMP - Generator	CSV PDF HTML	10/29/09 09:53 EDT	\$ Day-Ahead Market LBMP - Reference Bus	CSV	10/30/09 12:34 EDT	\$ Day-Ahead Market LBMP - Zonal	CSV PDF HTML	10/29/09 09:53 EDT	\$ Hour-Ahead Market - Ancillary Services	CSV PDF HTML	10/30/09 12:30 EDT	\$ Hour-Ahead Market LBMP - Generator	CSV PDF HTML	10/30/09 12:34 EDT	\$ Hour-Ahead Market LBMP - Reference Bus	CSV	10/30/09 12:34 EDT	\$ Hour-Ahead Market LBMP - Zonal	CSV PDF HTML	10/30/09 12:34 EDT	\$ Real-Time LBMP - Generator	CSV	10/30/09 12:41 EDT	\$ Real-Time LBMP - Zonal	CSV	10/30/09 12:41 EDT	\$ Real-Time Market - Ancillary Services	CSV	10/30/09 12:40 EDT	\$ Real-Time Market Time-W/Int LBMP - Generator	CSV PDF HTML	10/30/09 12:08 EDT	\$ Real-Time Market Time-W/Int LBMP - Reference Bus	CSV	10/30/09 12:34 EDT	\$ Real-Time Market Time-W/Int LBMP - Zonal	CSV PDF HTML	10/30/09 12:08 EDT	Grid - ATC/TTC	CSV PDF HTML	10/30/09 12:30 EDT	Grid - DAM Limiting Constraints	CSV	10/29/09 10:00 EDT	Grid - Interface Limits and Flows	CSV	10/30/09 12:40 EDT	Grid - PAR Flows	CSV	10/30/09 12:40 EDT	Grid - PAR Schedules	TXT	10/29/09 09:59 EDT	Load - Forecast	CSV PDF HTML	10/29/09 08:00 EDT
Title	Download	Last Updated																																																																							
10-30-2009																																																																									
\$ Day-Ahead Market - Ancillary Services	CSV PDF HTML	10/29/09 10:00 EDT																																																																							
\$ Day-Ahead Market LBMP - Generator	CSV PDF HTML	10/29/09 09:53 EDT																																																																							
\$ Day-Ahead Market LBMP - Reference Bus	CSV	10/30/09 12:34 EDT																																																																							
\$ Day-Ahead Market LBMP - Zonal	CSV PDF HTML	10/29/09 09:53 EDT																																																																							
\$ Hour-Ahead Market - Ancillary Services	CSV PDF HTML	10/30/09 12:30 EDT																																																																							
\$ Hour-Ahead Market LBMP - Generator	CSV PDF HTML	10/30/09 12:34 EDT																																																																							
\$ Hour-Ahead Market LBMP - Reference Bus	CSV	10/30/09 12:34 EDT																																																																							
\$ Hour-Ahead Market LBMP - Zonal	CSV PDF HTML	10/30/09 12:34 EDT																																																																							
\$ Real-Time LBMP - Generator	CSV	10/30/09 12:41 EDT																																																																							
\$ Real-Time LBMP - Zonal	CSV	10/30/09 12:41 EDT																																																																							
\$ Real-Time Market - Ancillary Services	CSV	10/30/09 12:40 EDT																																																																							
\$ Real-Time Market Time-W/Int LBMP - Generator	CSV PDF HTML	10/30/09 12:08 EDT																																																																							
\$ Real-Time Market Time-W/Int LBMP - Reference Bus	CSV	10/30/09 12:34 EDT																																																																							
\$ Real-Time Market Time-W/Int LBMP - Zonal	CSV PDF HTML	10/30/09 12:08 EDT																																																																							
Grid - ATC/TTC	CSV PDF HTML	10/30/09 12:30 EDT																																																																							
Grid - DAM Limiting Constraints	CSV	10/29/09 10:00 EDT																																																																							
Grid - Interface Limits and Flows	CSV	10/30/09 12:40 EDT																																																																							
Grid - PAR Flows	CSV	10/30/09 12:40 EDT																																																																							
Grid - PAR Schedules	TXT	10/29/09 09:59 EDT																																																																							
Load - Forecast	CSV PDF HTML	10/29/09 08:00 EDT																																																																							

Mockup
Not final

Committee Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

About NYISO

Markets & Operations

New York's Energy Future

NYISO's Media Room

Market & Operation Zone

Market Data

Market & Operational Data [+]

TCC

ICAP

Demand Response

Services

Financial Services [+]

Customer Registration

Market Training [+]

Market Monitoring [+]

Reliability Compliance

Support

Customer Support

Submit A Help Ticket

Documents

Tariffs

Manuals & Guides

Technical Bulletins

Legal & Regulatory

Studies & Reports

Planning

Planning Documents

Planning Resources

Committees

Meeting Materials

Meeting Calendar

Business Issues Committee

The Business Issues Committee (BIC) is ...

Committees: Business Issues Committee

- [Scope of Responsibilities](#)
- [BIC Committee By-Laws](#)
- [2009 BIC Roster](#)

Meeting Materials

Meeting Dates

- 2009
 - 06/10/2009
 - 05/15/2009
 - 04/28/2009
 - 04/14/2009
 - 03/11/2009
 - 02/05/2009
 - 01/14/2009
- 2008
- 2007
- 2006
- 2005
- 2004
- 2003
- 2002
- 2001
- 2000
- 1999

Important Contacts

LEIGH BULLOCK
BIC Liason
lbullcock@nyiso.com
518-356-7503

Filter:

Zip and Download (No files selected)

Document Name	Modified	Type
Agenda 06 - Motion re: Creditworthiness Enhancements	06/03/2009	PDF
Agenda 07 - Leading VAR Test Exemptions	06/03/2009	PDF
Agenda 07 - Motion re: Draft Ancillary Services Manual - Leadi...	06/03/2009	PDF
Agenda 08 - Presentation Re RT Modeling of Combined Cycle Units	06/03/2009	PDF
Agenda 08 - Motion re: RT Modeling Combined Cycle Units	06/03/2009	PDF
Agenda 08 - Services Tariff Revision Attachment D	06/03/2009	PDF
Agenda 08 - Services Tariff Revision RT Modeling Combined Cycle...	06/03/2009	PDF
Agenda 10 - Motion re: Trading Hubs	06/03/2009	PDF
Agenda 10 - OATT Attachment P	06/05/2009	PDF
Agenda 10 - OATT Attachment T	06/08/2009	PDF
Agenda 10 - Presentation re: Trading Hubs	06/03/2009	PDF
Agenda 10 - Revised OATT Language	06/08/2009	PDF
Agenda 10 - Services Tariff Attachment B	06/05/2009	PDF
Agenda 10 - Services Tariff Revisions	06/05/2009	PDF
Agenda 11 - CARIS Presentations	06/04/2009	PDF
Agenda 11 - CARIS Procedures - Potential Generic Solutions	06/03/2009	PDF
Agenda 11 - CARIS Procedures Draft TCC Methodology	06/03/2009	PDF
Agenda 11 - Draft Additional Metrics Procedure	06/04/2009	PDF
Agenda 11 - Motion re: CARIS Procedures	06/03/2009	PDF

Select All Deselect All

Upcoming Meetings

- ▶ [BIC \(Business Issues Committee\) - 11/05/2009 - 10:00 am - 3:30 pm](#)
Location: NYISO - 10 Krey Blvd, Rensselaer, NY
Dial-In: 866-280-1753
Part. Code: 6999088
[Take me to WebEx](#)
- ▶ [BIC \(Business Issues Committee\) - 12/09/2009 - 10:00 AM - 4:00 PM](#)
Location: NYISO - 10 Krey Blvd, Rensselaer, NY
Dial-In: 866-280-1753
Part. Code: 6999088
[Take me to WebEx](#)

Search Committee Documents

Search Term(s):

Committee: Business Issues Committee

Year: All Years

Search

Please Note: Search results for Operating Committee documents are disabled for security reasons.

Mockup
Not final

Customer Support Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

[About NYISO](#) |
 [Markets & Operations](#) |
 [New York's Energy Future](#) |
 [NYISO's Media Room](#)

Market & Operation Zone ▶

- Market Data**
- Market & Operational Data [+]
- TCC
- ICAP
- Demand Response
- Services**
- Financial Services [+]
- Customer Registration
- Market Training [+]
- Market Monitoring [+]
- Reliability Compliance
- Support**
- ▶ **Customer Support**
- Submit A Help Ticket
- Documents**
- Tariffs
- Manuals & Guides
- Technical Bulletins
- Legal & Regulatory
- Studies & Reports
- Planning**
- Planning Documents
- Planning Resources
- Committees**
- Meeting Materials
- Meeting Calendar



Customer Support - 518.356.6060

The NYISO is dedicated to providing superior customer service to Market Participants (MPs) and all other stakeholders. The NYISO Customer Relations Department can answer questions about customer registration, tariff regulations, bidding and scheduling rules, settlements, and MP training. The purchase of publications and maps, and subscriptions to broadcast list servers are managed by Customer Relations.

For General Inquiries - Customer Relations Inquiry Tracking and Resolution system (CRITAR):

This new system will offer enhanced functionality allowing Market Participant's the ability to submit and track their own inquiries. Inquiries regarding customer registration, documents, Tariff regulations, bidding procedures, billing invoices, and training for Market Participants are welcomed. The new CRITAR system is located at: <https://servicecenter.nyiso.com>. You may call **Customer Support** at 518.356.6060 or send an email to: market_services@nyiso.com

[Submit A Help Ticket - Click Here Now »](#)

Support Resources <ul style="list-style-type: none"> ▶ Digital Certificate Info ▶ CRITAR Presentation ▶ Approved Customers 9/2009 ▶ Recent Name Changes ▶ Submit a Ticket ▶ View a Ticket ▶ Register For myNYISO 	Tools & Services <ul style="list-style-type: none"> ▶ Acronym List ▶ NYISO Glossary ▶ Financial Services ▶ Planning Services ▶ Market Monitoring ▶ Committee Support Listserv ▶ TIE Listserv 	Helpful Downloads <ul style="list-style-type: none"> ▶ Adobe Acrobat Reader ▶ Adobe Flash Player ▶ Internet Explorer 8 ▶ Corel WinZip ▶ Java Plug-ins ▶ Webex Player 	Important Contacts <ul style="list-style-type: none"> ▶ Market Training ▶ Credit Department ▶ Documents Coordinator ▶ Committees Contact ▶ Media/PR Contact ▶ Technical Support ▶ General Support
Market Training <ul style="list-style-type: none"> ▶ Market Training Home ▶ On-Site Courses ▶ Online Courses ▶ 2009-2010 Course Catalog ▶ Online Training Library ▶ Training FAQ's ▶ Contact Training 	FAQ's <ul style="list-style-type: none"> ▶ General FAQ's ▶ Bidding/Scheduling/Dispatch ▶ Planning ▶ Generation ▶ Settlements ▶ Billing ▶ Transactions 	Customer Registration <ul style="list-style-type: none"> ▶ myNYISO.com Registration ▶ Direct Customer Registration ▶ Limited Customer Registration ▶ Guest Customer Registration ▶ Registration Resources ▶ Additional Registrations ▶ Contact NYISO Registration 	User Guides/Manuals <p>The User Guides/Manuals are a set of documents that specify and help explain the procedures and policies that will be used to operate the bulk power system of the NY Control Area & Wholesale Electricity Market.</p> <p style="text-align: right;">View Manuals/Guides »</p>

Mockup
Not final

Market Training Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

- About NYISO ▾
- Markets & Operations ▾
- New York's Energy Future ▾
- NYISO's Media Room ▾

Market & Operation Zone ▶

Market Data

Market & Operational Data [+]

TCC

ICAP

Demand Response

Services

Financial Services [+]

Customer Registration

▶ Market Training

On-Site Courses

Online Courses

Course Catalog

Online Training Library

Training Resources

Market Monitoring [+]

Reliability Compliance

Support

Customer Support

Submit A Help Ticket

Documents



Market Training

The NYISO has a comprehensive offering of instructor led and self paced courses on the NY energy markets. There are introductory courses as well as courses for advanced users of NYISO's marketplace applications. In addition to these courses, Market Training provides an extensive series of presentations and seminar materials available for download.

On-Site Courses



NYISO offers continuous ON-SITE training to it's Market Participants and members.

[View On-Site Courses »](#)

Online Courses



For those of you who prefer learning from your own home or desk, NYISO offers a series of ONLINE courses & distance learning.

[View Online Courses »](#)

Course Catalog



Not sure which course you are interested in? View all training opportunities in our COURSE CATALOG.

[View Course Catalog »](#)

Online Training Library



NYISO offers continuous ON-SITE training to it's Market Participants and members.

[View Training Library »](#)

Mockup
Not final

Market Training Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

- About NYISO ▾
- Markets & Operations ▾
- New York's Energy Future ▾
- NYISO's Media Room ▾

Market & Operation Zone ▸

- Market Data**
- Market & Operational Data [+]
- TCC
- ICAP
- Demand Response
- Services**
- Financial Services [+]
- Customer Registration
- ▶ **Market Training**
- On-Site Courses
- Online Courses
- Course Catalog**
- Online Training Library
- Training Resources
- Market Monitoring [+]
- Reliability Compliance
- Support**
- Customer Support
- Submit A Help Ticket
- Documents**
- Tariffs
- Manuals & Guides
- Technical Bulletins
- Legal & Regulatory
- Studies & Reports

NYISO Training Courses

View the list of training opportunities available as on-site courses, online narrations, or Web-Ex presentations.

Location	Level	Date	Length	Cost	
MT-101 : Market Overview					
NYISO, 10 Krey Boulevard, Rensselaer, NY 12144	Introductory	09/10/2009	8 hours	\$350	More Details
NYISO, 10 Krey Boulevard, Rensselaer, NY 12144	Introductory	12/08/2009	8 hours	\$350	More Details
MT-102 : LBMP Overview					
On-Line Narration - View Now	Introductory	N/A	30 minutes	\$350	More Details
MT-103 : Ancillary Services for TOs and LSEs					
On-Line Narration - View Now	Introductory	N/A	30 minutes	N/A	More Details
MT-104 : Ancillary Services for Power Suppliers					
On-Line Narration - View Now	Introductory	N/A	30 minutes	N/A	More Details
MT-105 : TCCs Basics					
On-Line Narration - View Now	Introductory	N/A	30 minutes	N/A	More Details
MT-106 : TCCs Purchasing					
On-Line Narration - View Now	Introductory	N/A	30 minutes	N/A	More Details
MT-301 : Credit Management System Phase 2 Update					
NYISO, 10 Krey Boulevard, Rensselaer, NY 12144	Advanced	07/14/10	4 hours	Free	More Details

Mockup
Not final

New York's Energy Future Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

- About NYISO ▾
- Markets & Operations ▾
- New York's Energy Future ▾
- NYISO's Media Room ▾

New York's Energy Future ▸

NY State Energy Plan

Learn About NY's Plan

NYISO Planning

Our Planning Services

Issues & Trends

Issues & Trends Overview

Smart Grid

Greening The Grid



New York's Energy Future

This section is dedicated to providing a glance into the future of Energy in the State of New York and surrounding areas. The NYISO is dedicated to providing up to date and reliable information to it's Market Participants, Government Officials and the General Public. Use this section to keep you up to date on the most recent issues and trends facing New York's Energy Markets.

New York State Agencies Supporting The Energy Plan:

STATE ENERGY PLANNING BOARD



2009 State Energy Plan

NY State Energy Plan

The New York State Energy Plan - extends a decade into the future, to ensure reliable energy to New Yorkers for years to come.

LEARN MORE »



NYISO Planning

NYISO is responsible for providing the know how and expertise - to guarantee a solid plan for reliable energy in the future.

LEARN MORE »



Issues & Trends

The Energy Markets are an every changing topic in today's world - with a vast array of new technologies and challenges.

LEARN MORE »

Mockup
Not final

NYISO's Media Room Section



For Market Participants

Careers at NYISO

Services & Support

Contact Us Sitemap Login

About NYISO ▾

Markets & Operations ▾

New York's Energy Future ▾

NYISO's Media Room ▾

New York ISO's Media Room ▸

Media Room

Press Releases

Publications & Presentations

Key Facts

Tours & Public Events

Issues & Trends

Issues & Trends Overview

Smart Grid

Greening The Grid



NYISO Media Room

The NYISO offers information resources to Market Participants, Government Agencies, Media, and the Public. The Newsroom provides up-to-date information on recent NYISO events and current issues in the power industry. Additionally, you will find a chronological listing of additions and changes to the NYISO website.

[Send An Email To NYISO Communications, Click Here Now »](#)

Press Releases



To Request A Tour:

Interested in visiting the NYISO and learning about the NY Energy Market? Request a Tour by contacting:

Ken Klapp, NYISO Senior Communications & Media Relations Specialist - by phone at 518.356.6253 or send an email to [Email Ken Klapp](#). [Click Here Now »](#)

Past Events



NYISO Symposium 2009

In 2009, the NYISO hosted Foundation to the Future: Infrastructure, Innovation, Investment, a symposium on crucial energy issues.

Previous NYISO-sponsored events have addressed Smart Grid, energy efficiency, wind power, peak load management, and other topics.

[Visit The Symposium Website»](#)

Upcoming Events



No Events

There are no upcoming and public events at this time. Please check back at a later date.

Mockup
Not final

Changes to Note:

- ◆ NYISO ‘official’ clock – only on home and ICAP pages
- ◆ Some minor changes to site organization for better ease of locating information
- ◆ URL’s will be changing with deployment of enhancements. This will only affect pages that start with [www.nyiso.com/...](http://www.nyiso.com/)
- ◆ Target go live – December 2009



The New York Independent System Operator (NYISO) is a not-for-profit corporation that began operations in 1999. The NYISO operates New York's bulk electricity grid, administers the state's wholesale electricity markets, and provides reliability and resource planning for the state's bulk electricity system.

www.nyiso.com