Charles King Vice President Market Services

Jonathan Mayo

Manager

Customer Technical Services

Kathy Whitaker
Manager
Customer Relations

Arthur Storey
Manager
Market Training

Richard Hoefer

Manager

Grid Accounting & Settlements

-Committee Support

-Public Website

-Technical Documents

-Knowledge Mining

-Special Projects

Customer Account Representatives

Customer Questions and Answers

Customer Registration and Credit Checks

-Help Desk Coverage

-Customer E-Mail Data Base