
NYISO Management Committee Meeting Minutes
December 21, 2017
10:00 a.m. – 11:00 a.m.

1. Introductions, Meeting Objectives, and Chairman's Report

The chair of the Management Committee (MC), Ms. Erin Hogan (NYS Utility Intervention Unit), called the meeting to order at 10:00 a.m. by welcoming the members of the MC. Members identified themselves and attendance was recorded. A quorum was determined.

2. Approval of the Draft October 25, 2017 Meeting Minutes

The draft meeting minutes for the October 25, 2017 MC meeting were presented for approval.

Motion 1

The Management Committee (MC) approves the October 25, 2017 MC meeting minutes.

(The motion passed by show of hands with one abstention.)

3. President/COO Report

Mr. Rich Dewey (NYISO) welcomed Ms. Hogan and Mr. Chris LaRoe (Brookfield Renewable Energy) in their role as the new MC chair and vice-chair and thanked the 2017 co-chairs, Mr. Scott Leuthauser (HQ-US) and Ms. Patti Caletka (NYSEG) for their outstanding leadership. He thanked all the MC members for their service to the NYISO governance.

Mr. Dewey, on behalf of Mr. Brad Jones (NYISO) and the NYISO Board wished everyone a happy holiday. Mr. Dewey noted that 2017 was a very successful year and stated that he is looking forward to exciting challenges in 2018.

Mr. Rick Gonzales (NYISO) reviewed the Market Performance Highlights and Operations Performance Report (presentation included with the meeting material).

4. Winter 2018 Capacity Assessment - Winter Preparedness

Mr. Wes Yeomans provided an update (presentation included with meeting material). Mr. Yeomans noted that for the projected baseline forecast peak conditions and expected performance of the transmission system, generation, and pipeline infrastructure the NYISO expects to meet reliability criteria throughout winter 2017-18.

Under the 2017-18 Winter Capacity Assessment - Loss of Gas chart, Mr. Rich Bolbrock (MEUA) noted that the value of emergency operating procedures is a significant number and asked if that could be included on the chart. Mr. Yeomans replied that it is currently included in the Summer Capacity Assessment and he will add it to the Winter Capacity Assessment.

Mr. Yeomans reported that the current winter challenges include:

- Gas availability - firm gas LDC retail load has gas transportation priority on the NY LDC's over electric power generation during cold weather conditions
- Extended cold weather Conditions - Burn rates of alternative fuels can exceed replacement rates of alternative fuels during extended cold weather or when oil costs are below gas costs for an extended period of time

- Emissions challenges to dual fuel capability - Burning oil may be further restricted by reduced NOx emission limits, less Northeast refinery capability, or potential for reduced carbon emissions targets
- New gas pipeline siting remains challenging

Ms. Jane Quin (Con Edison) noted under the Gas Availability bullet, that it is assuming that gas to electric generation on the LDC is not firm; if it were firm it would be of equal priority. Mr. Yeomans agreed.

5. Customer Relations Management (CRM) tool

Mr. Chris Tamasi (NYISO) reviewed an update on the Customer Relations Management (CRM) tool (presentation included with meeting material). Mr. Tamasi provided background information on the research and training done on tools that would better serve the NYISO Stakeholders, feedback obtained from Stakeholders, and benefits of the new tool. Included in the suite of tools is:

- Bold Chat: Interactive online chat feature for direct access to Customer Support
- Salesforce: CRM tool that will provide advanced features for improved customer experience
- NYISO Member Community – a web based tool members can use to connect online to manage contact information, submit and manage ticket inquiries, check status, manage email list subscriptions, and provide automated online registration.

Mr. Tamasi reviewed next steps and provided reference links to MC members.

6. New Business

Ms. Hogan announced Mr. Paul Gioia's retirement, noting that while this will be his last Management Committee meeting, Mr. Gioia will continue to serve as council to the NYS Reliability Council. On behalf of the NYISO Market Participants, she thanked Mr. Gioia for his many contributions to the stakeholder process, beginning with the formation of the NYISO through the many years assisting on refining the market rules. Ms. Hogan stated that she has had the great pleasure of knowing Mr. Gioia since 2001 and she really wanted to thank him for all his guidance over the years. She wished him all the best in his new adventure. Mr. Gioia thanked Ms. Hogan and stated that he has enjoyed working with everyone on the MC.

Mr. Seibert reported on the new enhanced eTariff viewer deployed on December 18. This new interface, designed per stakeholder request, provides a much-improved experience by making the navigation more intuitive and allowing quicker access to tariff updates, filings, dockets, and orders. He stated that he hopes he finds this tool very useful.

The meeting adjourned at 11:00 am.