

Value Analysis						
		Scoring Definitions				
Criterion:	Score (0-4)	0	1	2	3	4
Magnitude of Avoided Risk		No avoided risk	Some risk but not quantified	Low probability of occurrence, minimal NYISO impact, and/or substantial NYISO control	Medium probability of occurrence, moderate NYISO impact, and/or some NYISO control	High probability of occurrence, severe NYISO impact, and/or minimal NYISO control
Value of Increased Organizational Efficiency		No impact on organizational efficiency	Potential savings but not quantified	Quantified savings < \$100K or < 1 FTE	Quantified savings \$100-500K or 1-5 FTEs	Quantified savings > \$500K or > 5 FTEs
Impact on Customer Service (see Benchmarks below)*		No impact on customer service	Some impact but not quantified	Minimal improvement in one or more customer service benchmarks	Moderate improvement in one or more customer service benchmarks	Substantial improvement in one or more customer service benchmarks
Alignment with Environmental Policy		Potential negative impact to air and/or water quality	No environmental impact	Slight positive impact on air and/or water quality	Moderate positive impact on air and/or water quality	Substantial positive impact on air and/or water quality
		*Benchmarks for determining customer service impact:	Operations (load forecasting error, emergencies/reserve activations/alerts, SREs, CPS2)	Market Services (DAM, BME on-time posting, hours reserved for price correction, intervals corrected)	Customer Care (helpdesk ticket response, training evals, committee material distrib, interest	