



# NYISO Demand Response Programs

Frequently Asked Questions (FAQs) for requesting Demand Response participation data from the NYISO

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# Overview

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To help administer its four demand response programs, the NYISO collects and retains facility and performance data on program participants (see below). Providing this data to the NYISO is a requirement for participation in any of the NYISO's demand response programs. Although much of the information required by the NYISO is usually available from the participant's own records, additional information may be obtained from the aggregator that enrolled you in the demand response program. If your facility is participating in the Installed Capacity – Special Case Resource (ICAP-SCR) Program, you may obtain additional information about your participation directly from the NYISO. Depending on which reliability program(s) you are enrolled in, some of the information listed below might not be applicable to your facility.

## 1. What data about my demand response participation may I request from the NYISO?

Information about your facility's enrollment and participation in a demand response program is considered confidential information between the Responsible Interface Party and the NYISO, under the NYISO's Tariffs. You may request information applicable to your own facility's enrollment in the NYISO demand response programs, including:

- Your current, and if applicable, previous, facility service address(es)
- The name of your facility's current, and, if applicable, the name(s) of your facility's previous, third-party representative (Aggregator/Responsible Interface Party)
- The method of load reduction specified for your facility's enrollment (i.e., use of on-site Generator, Load curtailment, or both)
- The performance factor(s) specific to your facility (i.e., the Resource Performance Factor) from the two previous 6-month seasons (called "Capability Periods" which run from May 1 – October 31 (Summer) and November 1 – April 30 (Winter)), which include:
  - The amount of load reduction that was enrolled in the program (declared value) for your facility
  - The average peak load of your facility (Average Coincident Load or ACL), as calculated according to the NYISO's demand response program rules
- Your facility's electric meter readings during NYISO performance tests and events, submitted by your aggregator (meter data)
- If applicable, your facility's Special Case Resource Offer Floor in accordance with the NYISO's Buyer Side Mitigation rules

## 2. What is my Resource Performance Factor?

- Your resource performance factor is an indicator of your facility's historical performance during events and tests. It is a percentage representation of your program responsiveness to meet your obligated reduction, with 100% meaning you met your full obligation, and 0% meaning that you met none of your obligation to reduce Load.
- Your resource performance factor is calculated after the close of Summer and Winter Capability Period, and is representative of your own performance when responding to NYISO tests and events for that period.

### 3. What information am I not able to request from the NYISO?

Your aggregator is responsible for your facility's participation in the demand response programs. Together with other resources, your facility's performance and that of the other resources performance comprise your aggregator's performance. Information about your aggregator's other resources in your aggregation remains confidential to the NYISO and includes:

- The offers that your aggregator made, and the monthly capacity payments they receive from the NYISO
- Whether your aggregator has enrolled you as an individual resource or as a part of an aggregation of resources
- The energy payments that your aggregator has received
- The energy baseline (Customer Baseline or CBL) data for your event performance
- The baseline methodology that your aggregator utilized for energy payment awards

### 4. How do I request information about my demand response participation?

- You should contact your aggregator first to obtain any needed data. If you are unable to get the data you need, you may then request the information directly from the NYISO.
- Due to the confidentiality of certain information, the NYISO has specific steps and verification requirements that must be met when requesting data from the NYISO. They are:
  - Write a request to your aggregator to obtain your data
  - Submit a request to the NYISO; the request must include:
    - The resource facility's address;
    - The TO account number;
    - A copy of the facility's latest utility bill;
    - The timeframe and/or specific enrollment season for the data request;
    - A copy of the request that was sent to your aggregator;

- A description of the response, or lack of response, to the request sent to the aggregator for your data; and
- An explanation of the reason you are requesting the information directly from the NYISO

## 5. Who should I contact at the NYISO for more information?

For further information on NYISO Demand Response, contact Stakeholder Services at (518)-356-6060 or visit us on the web:

[NYISO Stakeholder Services](#)