Part 5 – Notification Contacts
Demand Response Information System (DRIS) Training for June 2012 Deployment

Stacia Wilcox
New York Independent System Operator

Friday, June 8, 2012 1:30 PM – 2:30 PM

Thursday, June 14, 2012 10:00 AM – 11:00 AM

Rensselaer, NY

DRAFT – FOR DISCUSSION PURPOSES ONLY

Training Topics

- Part 1: Introduction to DRIS
  - *DRIS User Requirements*
  - *User Privileges*
  - *Access to DRIS*

- Part 2: Event Notification Process
  - *Types of Event Notifications*

- Part 3: Event Notification with DRIS
  - *Receive Event Notifications*
  - *Respond to Event Notifications*
  - *View Event Notifications*

- Part 4: Communication Test

- **Part 5: Notification Contacts**
  - ***Manage Contacts***

- Part 6: Deployment
  - *Additional Training Sessions*
  - *Deployment Activities*

MP Event Notification Contacts

◆ Review and update Event Notification contact information and assignments in DRIS

  ▪ *The DRIS **Event Responder** contact assignment is required to receive Event Notifications for events, performance tests, and communication tests*

  ▪ *All Event Responder contacts must have valid phone and email information in DRIS*

    • Phone extensions should be entered into DRIS with any applicable '#' or '*' preceding or following the numerical digits as prompted by the MP organization's phone system

    • *Example:* If the phone system prompts the caller to press a star and then enter the extension, the Extension Field in DRIS should be entered with the special character as: ***3333**

MP Event Notification Contacts

◆ All MP organizations must maintain at least one "Event Responder" contact as a **DRIS Web UI MP User** for **both the SCR and EDRP programs** regardless of whether or not the MP has enrolled resources in both programs

- *In months when an SCR resource has no auction sales, it is treated as an EDRP resource and therefore, not obligated to perform in any SCR activated events*

- *MPs **will not receive an SCR** Event Notification for SCR resources with no auction sales*

- *MPs **will receive an EDRP** Event Notification for SCR resource with no auction sales, provided an EDRP event has been activated*
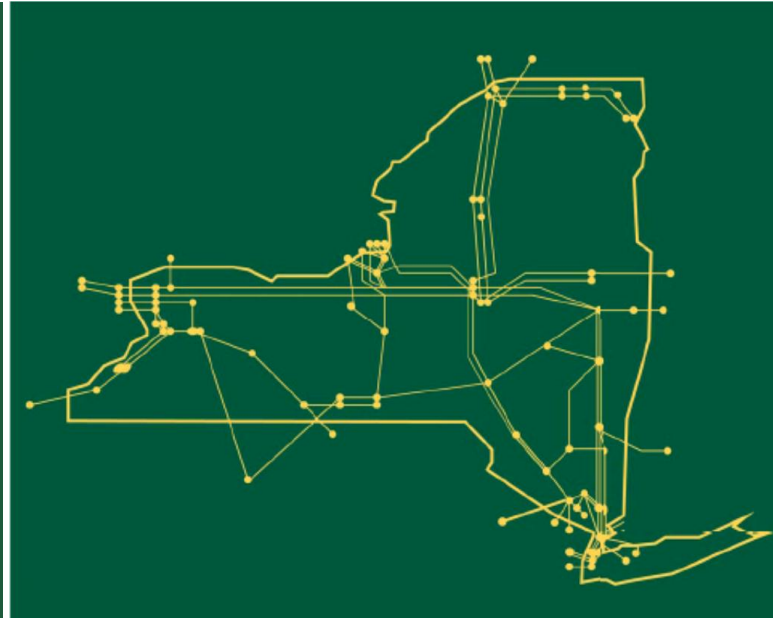
MP Event Notification Contacts

◆ MP contacts may be updated at any time in DRIS

◆ Only the contact information as it appears in DRIS at the date and time when the Event Notification is distributed will be used to notify Event Responder contacts

MP Event Notification Contacts

- For complete details on the MP Contact functionality in DRIS refer to the September 2010 DRIS Deployment training materials

  - *Section 5 – Manage Organization Contacts*

  - *http://www.nyiso.com/public/webdocs/products/demand_response/sept10_deployment/5_-Manage_Organization_Contacts_-_September_2010_Training.pdf*

The New York Independent System Operator (NYISO) is a not-for-profit corporation responsible for operating the state's bulk electricity grid, administering New York's competitive wholesale electricity markets, conducting comprehensive long-term planning for the state's electric power system, and advancing the technological infrastructure of the electric system serving the Empire State.

www.nyiso.com