Price Error Elimination Team
Status Report & Action Plan

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Billing and Price Correction Task Force

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Pricing Error Software Corrections

➢ Recent enhancements

   ✓ Load forecasting modeling improvements (Sept.)

➢ Upcoming enhancements to address price corrections

   ✓ Islanded Generator Bus modeling anomaly (Oct. 11)

   ✓ Improvements to RTC posting processes (Oct. 11)

   ✓ Notification process for RTD interval recovery (Oct. 11)

   ✓ Posting improvement when RTD-CAM crosses midnight (Oct. 11)

➢ Design focus shift to more complex issues

Lean Six Sigma Projects

➢ Teams identified for sixteen (16) LSS projects

  ✓ Six (6) projects targeted at price correction processes

➢ Formal project kick-offs conducted weeks of September 19 and 26

➢ Lean Six Sigma projects follow structured series of milestones, phases, deliverables, and tollgates

  ✓ Define, Measure, Analyze, Improve, Control

  ✓ Tollgate evaluations based on metrics (operational and financial)

  ✓ Standardized set of reporting tools