

Test of RETX Communications System for EDRP and SCR Resources

Price Responsive Load Working Group August 17, 2007

Draft – for discussion purposes only

RETX Communications Test

- Test message sent out through RETX
 Notification System on July 17
- Confirmed with all RIPs/CSPs that emails and phone calls were received
- Some minor issues/clarifications were identified based on NYISO observation and MP feedback
- Changes made on July 19



RETX Communications Test

Language in Messages Confusing

Example:

SCR Resources in the NYISO Targeted Demand Response Program that can respond immediately are needed from 08:00 and 23:00 for the following New York City Locations; J3.

Text of Message Changed to:

SCR Resources in the NYISO Targeted Demand Response Program that can respond immediately are needed from <u>19:30</u> to 23:59 for the following New York City Locations; J8.



RETX Communications Test

Phone Communications

- When MPs respond using phone option this did not tie back to the NYISO system
- Time stamp of Phone Calls not in EST

Resolution

- Response through phone option has been removed
- Time stamp has been corrected

