














**RELIABILITY GATEWAY GOAL**

1. Maintain service to NYCA load. No interruption of load because of improper implementation of NYISO operating procedures by the NYISO.		-- No loss of load or deliberate load shedding triggering a NERC reportable event (>300MW for >15 minutes)
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**MARKET GATEWAY GOAL**

2. Successfully post DAM schedules/forward contracts.		-- DAM schedules/forward contracts are posted >=99.73% (1 miss) of the time during 2006
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**Goal Values**

Goal Description	YTD Data/ Info	Threshold Payout–50%	Target Payout–100%	Superior Payout–150%	Weight (%)	Total Poss'bl	Payout Info To-Date
3. Billing and True-Up a. Implement at least a 50% reduction in the time from initial invoicing to closeout of the challenge period from 16 months today to not more than 8 months 1. length of cycle: 2. timing of implementation: b. Obtain FERC approval to implement a defined period to deal with Final Bill Challenges and to post draft Final Bill Closeout Invoice: c. Resolve Final Bill Challenges within two months; allowed misses will not exceed: d. Eliminate backlog of Final Bill Closeouts by 3 <sup>rd</sup> Quarter	    	8 months December  July  2  9/30/2006	7 months November  June  1  8/31/2006	6 months October  May  0  7/31/2006	2.50 2.50 5.00 5.00 5.00	3.75 3.75 7.50 7.50 7.50	0.00 0.00 7.50 7.50 7.50
4. Improve the certainty and accuracy of Real-Time prices: a. Hours w/o corrections ≥97%: b. Annual average time period for making price corrections (from reservation) will not exceed:	 	3 / 4 months April-98.2% ----- YTD-2.00 April – 1.3	10 of 12 months  3 days	11 of 12 months  2.5 days	12 of 12 months  2 days	10.00 10.00	10.00 15.00
5. MIS Availability (excluding a 48 hour stabilization period after each major IT release) and defects over the 4-6 major releases that impact 10% of our customer's availability for a duration of 1 hour or more		YTD – 100.00% ----- 0 total defects	99.75%  and ≤ 4 total defects	99.85%  and ≤ 3 total defects	15.00  and ≤ 2 total defects	22.50	22.50
6. Comprehensive Electric System Planning Goal The NYISO acts as a catalyst in the planning process to get solutions proposed to the reliability needs identified over the planning horizon		August	June	May	15.00	22.50	15.00
7. Grid Operations CPS2 ≥90		4 / 4 months April CPS2 – 95.87	11 of 12 months	12 of 12 months	10.00	10.00	10.00
8. Customer Focus Goal Customer Satisfaction level with NYISO services		1 survey: Oct/Nov	70%	75%	10.00	15.00	0.00
9. Excellence in Execution For Completed Lean Six Sigma Projects			Achieve 80% of primary metrics	Achieve 90% of primary metrics	10.00	15.00	0.00

Total Trending To-Date    100.00    140.00    95.00