

NYISO Public Website Enhancements

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New York Independent System Operator

Business Issues Committee
8/12/2009

Primary goals

- ◆ Respond to the voice of the customer (Market Participants)
 - *‘Improve the organization and layout of the site’*
 - *Complete the remaining sections of site to be like committees’ section (deployed in 2008)*

- ◆ Better communicate the NYISO Mission and Vision to a broad audience
 - *Update the look and feel of the site and add content in support of NYISO’s mission*

- ◆ Change the home page to be more user friendly
 - *Have a navigation based page rather than a content based page*

- ◆ Reduce costs – reduce future licensing costs of NYISO’s portal builder technology

Respond to Voice of the Customer

- ◆ Voice of the customer (via customer surveys 2007, 2008)
 - *“Takes quite a while to find information of interest. Site is generally **hard to navigate** due to complexity of market, but also because of how the website was set up – i.e., trying to find ICAP auction results is too difficult - requires too many steps.”*
 - *“Very cumbersome layout; ... poor search capability; ... overall a poor website that makes it **difficult to find important documents** - especially committee information”*
 - *“The website is just **too cumbersome** to use...”*
 - *“Much of the site is **too technical**. More understandable language should be used to briefly explain a topic, with more complex descriptions/manuals used if further information is required. In general, I don't find the site intuitive. Often too hard to find information in the format desired”*
 - *“**Your committee website is the best in the industry**”*

- ◆ Improve the organization of the site to address the difficulty in locating documents and information

Update all tables

- The site currently has both an old and a new style of displaying documents. The new and popular committee document tables will be propagated across the site

New

Old

Company | Newsroom | Products | Market Data | Services | Documents | **Committees**

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Choose a committee: Operating Committee

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 - 06/19/2008
 - 05/22/2008
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 - 02/28/2008
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Committee Meeting Materials

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| Document Name | Modified | Type | Size |
|--|------------|------|--------|
| 01/15/2009 (6 Documents) | | | |
| ISO Metrics - December 2008 | 01/07/2009 | pdf | 22 KB |
| Operation & Reliability Report - December 2008 | 01/07/2009 | pdf | 29 KB |
| Q150 Cherry Valley - NYISO SRIS Review | 01/07/2009 | pdf | 61 KB |
| Q150 Cherry Valley - SRIS Report | 01/07/2009 | pdf | 549 KB |
| Q155 Canisteo Hills - NYISO SRIS Review | 01/07/2009 | pdf | 122 KB |
| Q155 Canisteo Hills - SRIS Report | 01/07/2009 | pdf | 423 KB |
| 12/18/2008 (19 Documents) | | | |
| Agenda | 12/11/2008 | pdf | 24 KB |
| Proposed Motions | 12/11/2008 | pdf | 14 KB |
| Action Items | 12/10/2008 | pdf | 22 KB |
| Draft Minutes of November 17, 2008 | 12/11/2008 | pdf | 173 KB |
| Final Motions | 12/18/2008 | pdf | 14 KB |
| ISO Metrics - November 2008 | 12/09/2008 | pdf | 22 KB |
| NYSRC Update | 12/18/2008 | pdf | 14 KB |
| Operations and Reliability Report - November 2008 | 12/09/2008 | pdf | 49 KB |
| Q150 Cherry Valley - SRIS | 12/09/2008 | pdf | 549 KB |

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Legal & Regulatory

The following documents are related to filings and orders to and from FERC and the NYSPSC and notices to Market Participants.

- FERC Filings
- FERC Orders
- PSC Filings
- PSC Orders
- Agreements
- Market Participant Notices
- Other / Miscellaneous
- Seams Issues

2008 Regulatory Filings

Choose a Date: Show All 2009 Go

| Document Name | Date | Type | Size |
|--|------------|------|---------|
| NYISO tariff revisions to the Day-Ahead Market Process Filed December 23, 2008 | 2009-01-02 | pdf | 1658 kb |
| NYISO compliance filing regarding Fixed Price Transmission Congestion Contracts Filed December 22, 2008 View Attachments | 2008-12-28 | pdf | 403 kb |
| NYISO filing of response to comments and protests regarding its 10.39.08 ICAP compliance filing Filed December 17, 2008 | 2008-12-18 | pdf | 57 kb |
| NYISO filing of request for clarification of a Commission Regulation Filed December 17, 2008 | 2008-12-18 | pdf | 29 kb |
| NYISO filing of a request for limited waiver of the tariff provisions regarding its Security Constrained Unit Commitment Filed December 11, 2008 | 2008-12-12 | pdf | 968 kb |
| NYISO filing of its Sixteenth Quarterly Report regarding utilization of combined cycle units and efforts to accommodate batch loads and flywheel energy storage technologies in its ancillary services markets Filed December 8, 2008 | 2008-12-09 | pdf | 36 kb |
| NYISO Section 205 filing of proposed revisions to the transmission congestion contract creditworthiness provisions | 2008-12-09 | pdf | 273 kb |

Search Documents

Search for documents in:
Documents > Regulatory > Filings

Document Resources

- Download Adobe Acrobat Reader
- Documents Disclaimer

Better communicate the NYISO Mission

- ◆ It has been 4 years since there has been any change to the general appearance of www.nyiso.com (*with the exception of the new Committees section in 2008)
- ◆ PJM, ISO-NE, IMO, CAISO & IESO
 - *All have updated their sites since our last update*
- ◆ Add the section “NY Energy Future” to allow for new content regarding the future (i.e. Smart Grid, etc.)



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MARKET Watch

NY State Real-Time Load
24,607 MW

Marginal Cost of Energy
\$52.34

Official NYISO Time
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The Market Data Center contains access to OASIS data, tools, and much more!

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The Committee Center contains the committee calendar, meeting materials, and more!

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PROVIDING RELIABLE ENERGY

To More Than 19,200,000 Million New Yorkers In 2008*

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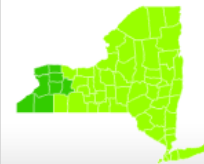
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NYISO at a Glance

- Company
- History
- Purpose
- A Model ISO
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Importance of Reliability

- Powering New York
- Grid Operations
- Reliability Regulation
- More...



Understanding the Markets

- The Cost of Electricity
- Clearing Price Auctions
- The Energy Market
- The Ancillary Services Market
- More...

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Meeting Materials

Meeting Calendar

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|-----------------------|---|------------|
| Tech Bulletins | | |
| | TB 186-Treatment of Long-Term Special Case Resource (SCR) Shutdowns The NYISO defines the process for reporting SCR shutdowns | 06/11/2009 |
| | TB 184 - Held for future use. | 06/01/2009 |
| | TB 183-NYISO Actions During Neighboring Control Area TLR Events Neighboring control areas use TLRs for constrained transmission flowgates. External TLRs declarations may have an impact on NYISO reliability to the extent they occur in-hour and could result in significant levels of transaction curtailments | 03/05/2009 |
| | TB 182 Day Ahead Reliability Unit (DARU) Commitments Transmission Owners (TOs) who know they will need generator(s) committed to meet the reliability needs of their local system prior to the Day Ahead market run should notify the NYISO. The NYISO will use the procedure outlined here to fill these requests. Also covered is the associated accounting treatment. | 03/05/2009 |
| | TB 181 Process for Finalization of Day-Ahead Congestion Shortfall Settlements This Technical Bulletin shall take effect after the exception to the normal customer settlement process for the backlog of day-ahead congestion shortfall settlements, as set forth in Section 7.4.3 of the Services Tariff and Section 7.2A.3 of the OATT, ceases to be in effect. At such time, Technical Bulletin 153 shall cease to be in effect. (Expected January, 2009) | 03/05/2009 |



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| <ul style="list-style-type: none"> ▾ Pricing Data <ul style="list-style-type: none"> ▾ Day-Ahead Market LBMP <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Reference Bus ▾ Real-Time Market LBMP <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zonal <input type="checkbox"/> Generator ▾ Time-Weighted Integrated RT <ul style="list-style-type: none"> <input type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Reference Bus ▾ Hour-Ahead Market LBMP <ul style="list-style-type: none"> <input type="checkbox"/> Zonal <input type="checkbox"/> Generator <input type="checkbox"/> Reference Bus ▾ Ancillary Services <ul style="list-style-type: none"> <input type="checkbox"/> Real-Time <input type="checkbox"/> Hour-Ahead <input type="checkbox"/> Day-Ahead | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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Possible Impacts:

- ◆ Removal of 'myNYISO' pages
- ◆ NYISO 'official' clock – only on home and ICAP pages
- ◆ Some minor changes to site organization for better ease of locating information
- ◆ NYISO will maintain parallel sites for a short period of time
- ◆ NYISO will hold a focus group meeting to gather input on these changes
 - ***To be scheduled the week of Aug 24, - anyone may participate***

** Project used almost exclusively internal resources from the NYISO Communications Department



The New York Independent System Operator (NYISO) is a not-for-profit corporation that began operations in 1999. The NYISO operates New York's bulk electricity grid, administers the state's wholesale electricity markets, and provides reliability and resource planning for the state's bulk electricity system.

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