

Price Error Elimination Team

Status Report

Rich Dewey
Billing and Price Correction Task Force

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Pricing Error Elimination Status

- Thirty-eight (38) specific issues impacting pricing or related to errors have been investigated by the Price Error Elimination Team
 - ✓ Twenty-six (26) issues have been closed or completed
- Several specific enhancements under development
 - ✓ Model improvements to utilize better filtering techniques that will detect some meter failures
 - ✓ Load forecasting system improvements
 - ✓ Data presentation enhancements to speed price validation

2006 Project Support for PV

- Decision Support System (DSS) new data mart
 - ✓ Product focus shifted to pricing and operational data
 - ✓ Requirements development started; formal project kick-off in January
 - ✓ Design will incorporate price posting requirements as well as enhancement price validation needs
- Price validation tools enhancement
 - ✓ Accelerated scope development started
 - ✓ Requirements being considered include transition to in-house processes, enhanced price reservation / correction rules, and potential 24x7 support

Planning Processes / Timeline

- Comprehensive plan for PEET initiatives
 - ✓ High priority initiatives started
 - ✓ Longer term improvements incorporated in product plans
 - ✓ Ongoing assessment with continued focus
- Price validation tools enhancement
 - ✓ Process development to identify inter-departmental ties
 - ✓ Application assessment; requirements review
 - Transition to in-house process
 - Enhanced timelines; potential 24x7 requirement
- January completion of estimates and schedule