

Billing & Accounting Working Group
Customer Settlements Report
April 24, 2003

1. Inquiry responses
 - a) Year-to-date: 99% in ≤ 2 days
 - b) April thru 17th: 100%
2. Settlement Issues
 - a) Updated Matrix
3. Settlement Process
 - a) Schedule has been modified
 - i) Re-scheduled October 2002 accelerated true-up from to August 2003 due to web-based rec schedule change
 - ii) Scheduled November 2002 accelerated true-up from to August 2003 due to web-based rec schedule change
 - iii) Revised schedule detailing above provided
4. 12-month Final Bill deliverables
 - a) BAWG sign-off on compliance pending for:
 - i) LIPA validation of AGC dispatching: March 2003 BAWG Anticipated compliance on balance of deliverables
 - ii) LECG report
 - iii) Web-based rec
5. Final Bill Challenges
 - a) NYISO to provide May 2003 BAWG
 - i) quantification of Final Bill Challenge cost estimates and nature of claims
 - ii) suggested schedule of FBC dispositions
 - iii) Technical Bulletin detailing information requirements necessary to submit FBC support & process
 - iv) NYISO will discuss the aspects of FBC process with BAWG chair prior to May BAWG