

# Project Prioritization Team (PPT) Satisfaction Survey

This survey is intended to provide NYISO staff with an assessment of PPT participants' satisfaction with the PPT process and NYISO's project management processes. You will also be asked for your perspective of Market Participants' views. A summary of the survey results will be provided for review and discussion at the next PPT meeting.

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*(Please circle one number for each answer)*

1. How satisfied are you that PPT's roles and responsibilities are clearly defined?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

2. How satisfied do you feel Market Participants are with their understanding of PPT's roles and responsibilities?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

3. How satisfied do you feel Market Participants are with the way their interests are represented at PPT meetings?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

4. How satisfied are you with the quality and accuracy of PPT meeting materials provided by NYISO?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

5. How satisfied do you feel Market Participants are with the quality and accuracy of PPT meeting materials?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

6. How satisfied are you with information provided to PPT about project budgets and costs?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

7. How satisfied do you feel Market Participants are with the information provided about project budgets and costs?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

8. How satisfied are you with information provided to PPT about project scope and deliverables?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

9. How satisfied do you feel that Market Participants are with the information provided about project scope and deliverables?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

10. How satisfied are you with how promptly PPT meeting materials are provided by NYISO?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

11. How satisfied are you with the frequency of PPT meetings?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

12. How satisfied are you with the role of NYISO staff at the PPT meetings?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

13. How satisfied are you with NYISO's ability to complete projects on time, within budget and defined scope?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

14. How satisfied do you feel Market Participants are with NYISO's ability to complete projects on time, within budget and defined scope?

Unsatisfied						Satisfied
1	2	3	4	5	6	7

