

# Price Correction Status Update

Billing & Price Corrections Task Force  
June 6, 2006

# Price Correction Statistics (Cont.)

<b>First Quarter</b>	Reservations	Corrections	Released	Tot. Hours
Hours	<b>110</b>	<b>53</b>	<b>57</b>	<b>2160</b>
% Hours w/o	<b>94.9%</b>	<b>97.5%</b>	-	
% Hours	<b>5.1%</b>	<b>2.5%</b>	<b>2.6%</b>	

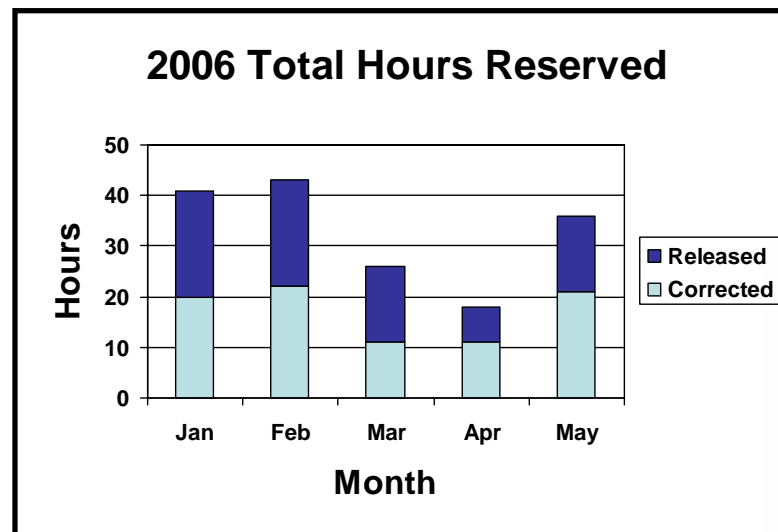
<b>Apr 2006</b>	Reservations	Corrections	Released	Tot. Hours
Hours	<b>18</b>	<b>11</b>	<b>7</b>	<b>720</b>
% Hours w/o	<b>97.5%</b>	<b>98.5%</b>	-	
% Hours	<b>2.5%</b>	<b>1.5%</b>	<b>0.9%</b>	

<b>May 2006 *</b>	Reservations	Corrections	Released	Tot. Hours
Hours	<b>36</b>	<b>21</b>	<b>15</b>	<b>744</b>
% Hours w/o	<b>95.2%</b>	<b>97.2%</b>	-	
% Hours	<b>4.8%</b>	<b>2.8%</b>	<b>2.0%</b>	

\* - Data through 31 May 2006

# Price Correction Statistics (Cont.)

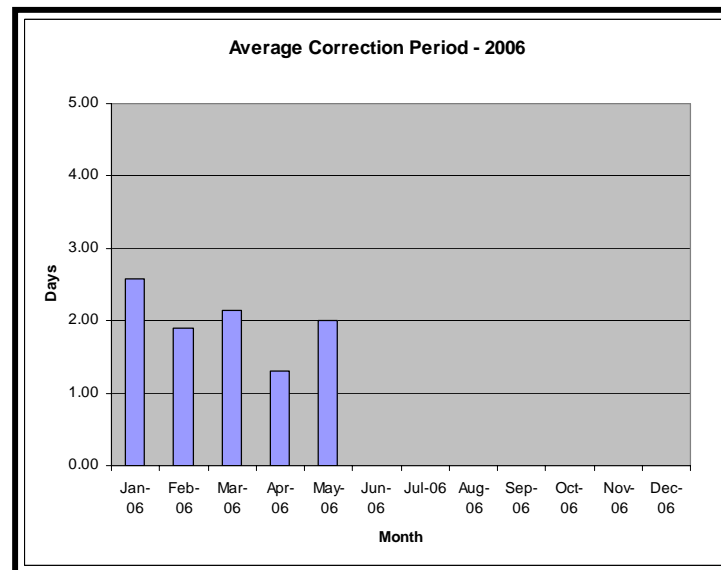
2006 YTD	Reservations	Corrections	Released	Tot. Hours
January	41	20	21	744
February	43	22	21	672
March	26	11	15	744
April	18	11	7	720
May *	12	8	4	432



\* - Data through 31 May 2006

# Price Correction Statistics (Cont.)

	Days Corrected	Avg	Max	Min	Std Dev
Jan-06	12	2.58	5	0	1.88
Feb-06	10	1.90	4	0	1.52
Mar-06	7	2.14	5	0	1.77
Apr-06	10	1.30	3	0	0.82
May-06*	10	2.00	5	0	1.70



\* - Data through 31 May 2006