

# Proposed 2004 Incentive Goals: Discussion with the BS&P

September 26<sup>th</sup> 2003

For Discussion Purposes Only

# Gateway Goals

## RELIABILITY GATEWAY GOAL

1. Maintain service to NYCA load.  
No interruption of load because of improper implementation of NYISO operating procedures by the NYISO.
- 

No loss of load or deliberate load shedding triggering a NERC reportable event (>300MW for >15 minutes).

---

## MARKET GATEWAY GOAL

2. Successfully post DAM schedules/ forward contracts.

DAM schedules/forward contracts are posted 99% of the time (or greater) in time for the first BME execution of next day during 2004.

For Discussion Purposes Only

# Comprehensive Planning Goal

Goal Values		
Threshold	Target	Superior

3. Comprehensive Planning Goal

a) Complete Phase I (tbd)	June 1	May 1	April 15
b) Achieve X Portion of Phase II (tbd)	Sep 1	July 1	June 1

For Discussion Purposes Only

# Operating Standards Goal

Goal Values		
Threshold	Target	Superior

4.	Comply with NERC/NAERO Operating Standards			
a.	CPS-2:	10 of 12 months	11 of 12 months	12 of 12 months
b.	Disturbance Control Standards	10 of 12 months	11 of 12 months	12 of 12 months

For Discussion Purposes Only

# Market Availability Goal

Goal Values		
Threshold	Target	Superior

a) Achieve Timely posting of DAM Schedules and forward contracts. Post by 11 AM:

12 misses	6 misses	3 misses
-----------	----------	----------

b.1) MIS availability greater than or equal to 99% (in months)

10 of 12	11 of 12	12 of 12
----------	----------	----------

b.2) During the year, an individual occurrence of unplanned service interruptions will not be greater than 4 hours; there won't be more than:

3 occs of 1-4 hours	2 occs of 1-4 hours	1 occ of 1-4 hours
------------------------	------------------------	-----------------------

For Discussion Purposes Only

# Real-Time Price Certainty and Accuracy Goal

Goal Values		
Threshold	Target	Superior

6.	Improve the certainty and accuracy of Real-Time prices:			
a)	10% (or less) of hours reserved	7 of 12 mths	10 of 12 mths	11 of 12 mths
b)	.5% (or less) of SCD intervals corrected Intervals corrected:	7 of 12 mths	10 of 12 mths	11 of 12 mths

For Discussion Purposes Only

# Billing and True-up Goal

Goal Values		
Threshold	Target	Superior

- |  |                 |                      |                 |
|--|-----------------|----------------------|-----------------|
| 7. Improve the billing and true-up process:  |                 |                      |                 |
| a. Posting of all invoices within 5 business days of the month according to invoice schedule | <b>2 misses</b> | <b>1 miss</b>        | <b>0 misses</b> |
| b. Metering improvements   |                 | <b>See next page</b> |                 |
| c. Turn-Around of Billing defects (in business days)   | <b>x days</b>   | <b>x days</b>        | <b>x days</b>   |

For Discussion Purposes Only

# Billing and True-Up Goal - continued

- ✓ Metering Improvements
  - Threshold: Finalize a formal meter quality and tracking program
  - Target: Implement program with Meter Authority agreement
  - Superior: Finalize test schedule & replacement w/ meter authorities

For Discussion Purposes Only



# Budget Accuracy Goal

Goal Values		
Threshold	Target	Superior

8. Adhere to Rate Schedule 1 Revenue Requirements

N/A

</= 100%

</= 98%

For Discussion Purposes Only

# Manual Update Goal

Goal Values		
Threshold	Target	Superior

8. Update existing manuals for review and comment to appropriate working group			
a) Manuals reviewed/updated and presented for MP feedback	9 manuals	12 manuals	15 manuals
b) Manuals revised through one iteration of MP comments	8 manuals	11 manuals	13 manuals

For Discussion Purposes Only

# Improve Customer Satisfaction Goal

Goal Values		
Threshold	Target	Superior

9. Improve customer satisfaction with NYISO services as determined via surveying three times annually

$\geq 2\%$

$\geq 4\%$

$\geq 6\%$

For Discussion Purposes Only

# Project Management Goal

Goal Values		
Threshold	Target	Superior

10. Improve Project Management Deliverables (Goal weighted 25%)

a) SMD 2.0 Implementation	May 15	May 1	April 1
b) Project Milestone Achievement schedule and budget			

For Discussion Purposes Only