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# **Project Description**

## **Energy Marketplace Product Enhancements**

Comprehensive Bid Management System
– Phase 4 & 5

The Comprehensive Bid Management System project will address the pressing need to stabilize and modernize NYISO's critical Marketplace application infrastructure. NYISO markets rely on a number of transactional functions that are currently facilitated by the "BidPost" application (commonly referred to as "MIS"). During the period of rapid growth following its introduction in 1999, the original MIS architecture was stretched to delver new requirements under aggressive timelines. In recent years, we have seen growing evidence that the technology supporting these critical functions must be updated to maintain the necessary service levels for application performance and availability. This represents a significant vulnerability within NYISO's core business. This project will address this risk by thoroughly reengineering these critical applications, systematically replacing the existing MIS infrastructure over a number of years. In 2009 we will build on the progress made in 2006, 2007, and 2008 by completing work on MIS Administrative functions as well as data model improvements.

**Demand Response Program Management** 

The NYISO currently uses a series of manual procedures to collect and process EDRP and SCR registrations and SCR monthly ICAP data. This multi-year effort will identify products available to automate current procedures and expand the capabilities of demand response program management, including implementation of new demand response programs. The initial phase will include the development of requirements, evaluation of system products, a make-or-buy decision, and implementation of prioritized requirements. Efforts necessary to support integration with a SmartGrid network will be explored and incorporated into the planning requirements. Phase 1 implementation of prioritized requirements will include replacement of the existing Access database and Excel worksheets for demand response program registration, monthly processing of SCR data, and automation of the demand response event payment calculations. A subsequent phase will include on-line registration for market participants, enhanced event data submission functions and automation of CBL and performance calculations using hourly interval meter data.

Trading Hubs (F.K.A. Netting of Bi-Laterals)

This project will; establish zonal trading hubs in the NYISO market systems that provide more flexibility in scheduling of bilateral power transactions. Using the NYISO bidding and scheduling system, a market participant will be able to establish transactions to purchase power from a portfolio of generators and deliver that power to a zonal trading hub. Using the same set of tools, the market participant can also establish separate transactions to sell that power, or portions thereof, from the trading hub to a portfolio of load serving entities.

New Technology Market Integration

The New Technology Market Development will address the need to evaluate and develop market rules that consider the unique characteristics of the emerging technologies. Potential modifications to the bidding, scheduling, monitoring and settlement processes may be required in order to realize the full potential of these new technologies. The objective of the analysis is to evaluate the new technologies, merge these features into the market comparable with existing product suppliers while maintaining the reliability and market efficiency objectives of the NYISO.



The 2007 State of the Market report also stated a need to "evaluate potential improvements real-time commitment model ("RTC") and the real-time dispatch model ("RTD") to improve their consistency and improve the management of ramp

capability at the top of the hour." The focus of the third phase will be to study this recommendation.

~	2009 Product Enhancements				
Project Title	Project Description				
	In 2004, the New York State Public Service Commission (PSC) implemented a Renewable Portfolio Standard (RPS) for New York, targeting 25% of New York's energy consumption to be provided by renewable resources by 2013. Most of the increase in renewable capacity over the next few years is expected to come from wind generation.				
Wind Resource Management	As more generation from wind turbines is added to the system, it becomes increasingly important for NYISO to have the strong tools at our disposal to manage these resources in a reliable way. During 2008, the NYISO began achieving that goal by implementing an intelligent wind power forecasting program. Additionally, NYISO has embarked on a new study assessing the implications of large wind integration in New York, including the impacts on market rules, grid reliability, system cost, and ancillary services.				
	This project will continue expanding our ability to effectively and reliably manage wind power integration into the NY Bulk Power Grid by addressing recommendations from the 2008 Wind Integration study work, including the ability to direct wind plants to reduce output in response to observed or anticipated reliability limitations.				
	In May 2006, NYISO initiated a "rules assessment initiative" in the Market Structures Working group in response to repeated requests from Market Participants for a comprehensive review of NYISO scheduling and dispatch rules. NYISO drafted a charter for this initiative that outlined the following purpose:				
	<ul> <li>Assess the effectiveness of market rules governing the scheduling, dispatch and compensation for energy and ancillary services;</li> <li>Make recommendations for rules improvement and the reduction of unnecessary complexity;</li> <li>Implement solutions, as necessary</li> </ul>				
Scheduling and Pricing Improvements - Phase 2 and 3	The recommendations will provide a primary source of requirements for concept design and development of future functionality. The primary focus of the effort is real-time market operation with day-ahead issues considered as necessary. The first phase, penalties for grouped units, of this review has been implemented, while the second phase, improved pricing, is underway additional areas still need to be enhanced.				
	The 2007 State of the Market report stated "Further improvements to the consistency of the pricing and physical dispatch passes of RTD could improve the efficiency of NYISO's energy and ancillary services pricing (particularly during shortages) and reduce uplift." To achieve this, the focus of the second phase will be on limiting the divergence between the physical and ideal basepoints for off-basepoint resources, without sacrificing the integrity of the hybrid dispatch.				



Project Title	Project Description			
Enhanced Scheduling with ISO-NE / PJM	In late-2006, PJM approached NYISO, interested in developing a program to allow inter-control area dispatch to help manage congestion. PJM has implemented a program with MISO and is currently in the early stages of designing such a program with SPP. In 2007, NYISO initiated discussions with PJM to further understand the MISO program and begin to outline a conceptual straw proposal for a similar program between PJM and NY. NYISO has continued to define the details of a Congestion Management protocol between NYISO and PJM. In 2009, NYISO will seek approval of the proposal with NYISO stakeholders and if appropriate, pursue an implementation of this program.			
	The 2007 State of the Market report continued the recommendations to improve the scheduling of cross border transaction to improve the utilization of the interface capacity to converge individual market prices. The State of the Market analysis demonstrated a potential net annual benefit to customers of approximately \$160MM/year. However, the vast majority of the benefits are associated with the few hours of reserve shortage in each markets. In 2008, NYISO has been working with ISO-NE to develop a protocol to address the shortage conditions within each market. The scope of this effort for 2009 will be to seek stakeholder approval of the protocol, as necessary, and implement the changed process.			
Disaggregated Virtual Trading	In the 2006 & 2007 State of the Market Report, the NYISO's Market Advisor highlighted an issue with energy market price convergence in New York City. Specifically, Dr. Patton highlighted an apparent divergence between day-ahead and real-time energy prices in specific New York City load pockets. That concern led to the following recommendation to consider allowing virtual trading at a more disaggregated level or identify other means of improving convergence in the load pockets.			
	In addition to Dr. Patton's recommendation, multiple Market Participants have requested extension of the NYISO virtual market to allow trading at the nodal level (current functionality only supports trading at the NYISO load zones). In 2008, the NYISO investigated the market and software implications for extending the current zonal virtual trading capability to generator locations.			
	Revisions will be developed to manage credit requirements, monitor for market manipulation concerns and address software performance limitations.			
Shortage Pricing Evolution	The NYISO implemented reserve demand curves as part of the SMD2 implementation to accurately and consistently capture shortage conditions directly into the market clearing prices. During the development of the market rules, set points (or set point/ MW pairs) were established for the Ancillary Service products. In 2009 we will assess the operation of the reserve demand curves to confirm the continued applicability of the set points and consider needs for additional demand curve capabilities to quantify shortage conditions.			



## **Project Title**

# **Project Description**

### **Financial System Product Enhancements**

Corporate Credit is responsible for managing the NYISO's and Market Participants' risk exposure by monitoring and managing credit and collateral for Market Participants in all NY markets: Energy and Ancillary, TCC, ICAP and Virtual Transactions. Credit and collateral requirements are driven by a variety of factors in each market as specified in the tariff. Currently, Corporate Credit utilizes more than 40 manual processes consisting of a set of spreadsheet based tools and manual data capture and storage to administer these responsibilities. The manual processes are well documented and consistently followed, but, can also be cumbersome and inefficient. Currently, Market Participants do not have any visibility to their collateral requirements without contacting Corporate Credit via email, phone or fax.

## Credit Management System Automation

The end state vision for this multi-year project is an automated and integrated Credit Management System (CMS) that provides a real time credit position and settlements results netted across all markets. NYISO and MPs will be able to manage collateral as a portfolio and make business decisions using analytical tools and information through a user interface. In addition, the NYISO will be able to leverage automation to implement credit requirements that are better matched to market risk.

While this project will increase internal efficiencies, it will also assist in evolving the markets and improving liquidity by providing Market Participants with the ability to manage all of their credit requirements as portfolio.

This will be an iterative project, with multiple phases as follows:

- Phase 1: TCC Market and Credit Infrastructure
- Phase 2: Virtual Transactions Market
- Phase 3: Energy and Ancillary Services Market
- Phase 4: ICAP Market
- Phase 5: Market Participant User Interface and Portfolio Management

### Consolidated Invoice Enhancements

Consolidated Invoice is the application that produces the MPs' monthly invoice. Con Invoice has been identified for redesign or replacement to support the goals of the Settlement System Replacement (SSR) strategy. The application was custom built about nine years ago, which means it is significantly out of date in technological terms. Redesign would entail leveraging the new rules engine platform to the greatest extent possible for the timely delivery of settlement invoices.

This is a multi-year project with the ultimate objective of redesigning or replacing Consolidated Invoice to provide a cleaner interface for MPs to receive settlement data and to provide greater flexibility and supportability for NYISO staff on the basis of a more robust architecture.

2009 project objectives will deliver targeted functionality to support any changes to market rules or the settlement cycle, as well as design deliverables to support the eventual re-architecture of the platform.



## Project Title

# **Project Description**

Billing Manual Process Automation

This project continues to eliminate manual settlement processes and adjustments by automating the processing of those activities within the settlements system. The proposed scope will address the highest priority / frequency causes of manual entries, but this project will not eliminate all manual settlements processes.

Settlement Software Recertification

Following a successful third-party certification of the settlement software in 2007, the NYISO initiated an annual program to re-certify that the settlements software is in compliance with required tariffs through an independent validation of the application results. This effort provides additional confidence to our Market Participants that we are administering the market in accordance with the stated settlement rules. The scope of the 2009 certification effort will expand upon the scope of the re-certification project that was accomplished in 2008, and will include any settlement rule modifications that were implemented since the prior certification.

### **Business Intelligence Product Enhancements**

Market Monitoring Data Mart – Phase 2 and 3

This project would continue the multi-year effort to build a new data mart designed around the needs of the Market Monitoring and Performance (MMP) team. Since the data needs for this team are extensive and require much of the data that is produced by the NYISO, an initial investigation provided a prioritization for providing needed capabilities in a phased approach. The Physical and Economic Withholding area of responsibility within MMP emerged as the area to provide the most value with a reasonably moderate set of data. This project would leverage the significant investment NYISO has made in the Decision Support System (DSS). As this data is introduced into a new data mart for MMP it will also be made available in the existing Customer Settlements and the Pricing Data Marts where appropriate. So NYISO's entire DSS user base, both internal users as well as MPs, will benefit from this project.

The NYISO public website (portal) is showing its age. This project would be a redesign of the website which would include:

- The overall look and feel
- The base technology (currently Tibco Portal builder)
- The organization of the site
- The content of the site

NYISO Portal Redesign

All of these areas would be analyzed and changed where appropriate. This would be a significant project as it touches so many areas of the company and all of those stakeholders would need to be involved. (It should be noted that almost all the other ISOs have redesigned their websites since the last NYISO website redesign.



## **Project Title**

# **Project Description**

### **TCC Marketplace Product Enhancement**

TCC Auction Automation - Phase 3

Following the implementation of the first phase of the TCC Auction Automation software project (Automation of the Awards Process), following phases will deliver the Database / Inventory Automation (Phase 2) and Bidding (Phase 3) functionality required to fully automate the TCC markets. Phase 3 deliverables will allow Market Participants to submit their bids and offers into an auction via a web interface and through an upload process. Error detection will be performed on these submitted bids and offers. Screens will be developed to allow Market Participants to review and modify their submitted bids and offers.

This project will provide for TCC Auction 'End State' functionality to include the ability to offer Multi-Period Auctions with possible Balance and Period Auction, On Peak - vs- Off Peak, etc. More specifically, the following functionality will be addressed as part of this phase:

TCC Auction Enhancements - Phase 1

- Seasonal Auction Changes (An important feature of the end state auction engine is that it can simultaneously
  evaluate bids and offers for TCCs of multiple durations, permitting the NYISO to sell six-month and annual TCCs
  within the same auction round, and add auctions of TCCs additional durations, without extending the length of the
  auction).
- Monthly Auction Changes (The ability of the end-state auction to simultaneous sell or reconfigure TCCs of multiple
  durations would enable the NYISO to expand its monthly auctions to reconfiguration auctions not only covering
  the next month, but the remainder of the capability period or the remainder of the year).
- Miscellaneous Internal facing Changes
- Expanding the availability of LTFTRs (per FERC's Order) to LSEs that seek to use non-historic points of injection and withdrawal as well as making LTFTRs available to non-LSEs.

NYISO tariff provides for award of Incremental TCCs to parties that increase the transfer capability of the system

- Although some interim awards have been made, a procedure for permanent awards has never been formalized with stakeholders
- Numerous other priorities interceded and there have been relatively few projects to generate MP interest in raising the establishment of a permanent process as a priority
- With the FERC order on LTFTRs action is now necessary; In Order 681 FERC mandated process for allocation of transmission rights for LSEs in a series of Guidelines:
- Guideline #3 is most applicable and, in brief, states that transmission organizations must provide a means to make available LTFTRs made feasible by transmission upgrades or expansions on request to any party that pays for such upgrades or expansions in accordance with the Transmission Organization's Prevailing Cost Allocation Methods for upgrades or expansions

**Expansion TCC Market Features** 



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# **Project Description**

Auxiliary	<b>Market Product Enhancements</b>
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**DMNC Test Validation Tools** 

A series of SAS reports providing all relevant information on DMNC test submissions was deployed in May 2007 as an interim solution to satisfy an audit requirement. Some components of the input dataset are not part of NYISO's production database (e.g., historical weather station temperature data). In addition, there is interest in automating some of the decision-making process where appropriate. This project is intended to develop a fully automated system that integrates all data into production databases and provide additional automated screening of test data.

Forward Capacity Market

With the implementation of long-term forward capacity markets in PJM and ISO-NE, the NYISO and its stakeholders are considering the addition of a forward market and modifications to the existing capacity market as necessary. Top-level designs for both a mandatory and voluntary market design have been vetted with stakeholders during the first six months of 2008. With input from stakeholders and the NYISO BOD, the NYISO will vet its proposal for a forward market design in Q3-Q4 2008. If significant agreement is reached during this phase, it will be possible to begin software development of the new market design in 2009. Included is the effort to study and implement a Lower Hudson Valley capacity zone. The effort budgeted in this project is for initial software development work.

ICAP Buyer-Side In-City Mitigation implements the rules set forth in the NYISO's May 7, 2008 FERC filing, pending FERC approval. The effort consists of:

ICAP Buyer-Side In-City Mitigation

- For new generators deemed to be Uneconomic, flagging the unit Uneconomic and establish an Effective Start/End Date when the unit is subject to Buyer-Side Mitigation.
- Calculating and entering a Unit Specific Buyer-Side Mitigation Reference Floor Price.
- Prohibiting Offers to Sell for Uneconomic Unit as Bilateral Sale, Strip or Monthly Auction.
- Implementing rules to handle overlap between Supply-Side and Buyer-Side Mitigation for units deemed Uneconomic.

**GADS NxL Portal** 

This project covers integration of GADs data (generator forced outage statistics) to the ICAP auction software using the NxL GADs software package from Solomon Associates. The primary effort involves integrating the market participant portal section of NxL with NYISO's infrastructure. In 2008, effort was expended to implement the basic GADS calculations as an internally-hosted server application/database. The proposed project effort is built around internal integration of the NxL software, with separately-budgeted hardware from IT.



Project Title	Project Description
Deliverability	<ul> <li>Pending a decision from FERC on the NYISO's Aug. 5 Deliverability filing, the NYISO will need to implement changes to the existing ICAP Market System to support the results of Deliverability tests. Efforts include:</li> <li>Existing generators will be capped at a Summer Capability Period ICAP level via a one-time process based on the highest summer DMNC test over the past five years.</li> <li>New generators will be assigned an ICAP equivalent cap for the Summer Capability Period based on the results of the Deliverability Test performed in conjunction with the annual Class Year assessment.</li> <li>For all generators, Winter Capability Period ICAP caps will be set to the ratio of CRIS to ERIS levels for each unit, multiplied by the then applicable Winter DMNC level.</li> </ul>
Operations and Reliability Prod	uct Enhancements
Outage Scheduler Enhancements	Transmission and generator outage information is submitted to the NYISO by telephone, email, and/or fax. NYISO scheduling staff then approves or disapproves the outage request and manually enters the information into a proprietary database that exists outside of the Ranger operating environment. This proprietary database is used to produce required operating and market facing outage schedule reports. This database will be replaced in the 2008 Phase 1 project.  In addition, this transmission outage information must also be manually entered into the Ranger system, in a separate ste to facilitate an accurate and up-to-date network representation within Ranger. Automation and integration with Ranger is one of the key components of the 2009 Phase 2 project. The other key component of the Phase 2 project will be the automation of external interfaces. i.e. transmission owners and generator owners will submit outage scheduling requests, and forced outage data electronically via user-friendly web interfaces. Upon confirmation by NYISO scheduling staff, the outage schedule data will be electronically forwarded to the appropriate NYISO applications (i.e. Ranger).
Reference Price Software Replacement	This project will focus on continuing the effort of a multi-phased project focusing on the next generation of the Reference Price Software. In 2008, the NYISO initiated the scoping, requirement definition and project plan development, which is currently scheduled for completion in Q109. These activities will include deciding on internal/vendor provision as well as process improvements. Activities for the design and implementation of the software replacement project (2009-10) will need to be funded in the future year budgets.
OATI Tagging Software Enhancements	This project will address E-Tagging system enhancements including the update of OATI tags for in-hour curtailments.  In addition this project will upgrade existing infrastructure as this application is critical to the NYISO, our neighboring

Control Area's and MP's.



Project Title	Project Description		
Linden VFT Implementation	This project will implement the controllable tie line for Linden VFT. The Linden VFT will be a 300 MW VFT controlled line from NJ to the Goethals 345 station. The line will be bidirectional. The Linden VFT Project's 300 MW of incremental Transmission Transfer Capability was auctioned in twelve - 25 MW blocks. Four customers were awarded transmission scheduling rights ("TSRs") in the open season auction for terms of either three, five or seven years from commercial operation. Nine 25 MW blocks were subscribed for a three year term. Three 25 MW blocks were subscribed for a five years.		
	Linden VFT will use incremental transmission capacity on the existing 345 kV radial line that connects the Linden Cogeneration Facility to Con Ed's Goethals substation. This project will also incur cost of additional metering equipment, telephone lines at the PCC & KCC (Phase 1 data signal). Implementation is requested for June 2009 (100 MW) and end of year (300 MW).		
Control Room Enhancement Projects	This project represents a series of small projects that will improve operator tools as related to control room functions. Included within the scope are improvements to the control room map board, load forecasting applications, and enhanced reporting.		
Mitigation Software Enhancements	This project would address the necessary changes in MIS and RANGER for mitigation enhancements. Including investigating the changes needed to match the capability for start up references to change in different hours as we allow start up bids to increment. In addition, it would address the recommendations in the State of the Market Report for reconsideration of two provisions in the mitigation measures that may limit competitive offers in the DA market. The provisions are  • Limit GTs to a 10-minute Non-Spinning Reserve reference level of \$2.52/MWh and Require steamers in NYC to offer 10-minute Spinning Reserves at \$0/MWh  • Investigate automating the entry of fuel prices and expanding fuel types (this may be cover in the Reference Pr SFTWR replacement project if budgeted)  • Investigate moving all static reference level control files to the MIS, there are approximately 9 files that contain cost based unit parameters.		
Market Software Recertification	Following successful third-party certifications of the market software in 2007 and 2008, the NYISO plans to continue the annual program to re-certify that the Day-Ahead and Real-Time market software is in compliance with required tariffs through an independent validation of the application results. This effort provides additional confidence to our Market Participants that we are administering the market in accordance with the stated market rules. The scope of the 2008 certification effort will expand upon the scope of the certification project that was accomplished in 2007, and will include any applicable market rule modifications that were implemented since the prior certification.		



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# **Project Description**

#### **Infrastructure Product Enhancements**

### **Oracle Forms Replacement**

Oracle Forms is a multi-platformed Rapid Application Development (RAD) tool used for internal end user views and forms. NYISO has an extensive inventory of forms across the entire organization. NYISO is currently running an old version (6i) of Windows Client/Server architecture. In order to upgrade to the latest version of Oracle (10g), the forms must be replaced as they will no longer be supported if the database is upgraded. The existing client/server environment of Oracle forms will be replaced with a more standard web based environment. Each of the forms will be identified, classified, and grouped. If a form is no longer used or can be combined with existing functionality, it will not be converted, but instead will be retired.

## Customer Relations System Enhancement

**HRIS System Implementation** 

Since 2005 the NYISO has been utilizing the HP's Service Center application to manage incidents reported to the internal IT Help Desk. This software has proven to be very helpful in managing incidents, and the NYISO is looking to leverage this technology across the enterprise. The NYISO recently replaced the Notes based Customer Relations system (CRITaR) with HP Service Center. The implementation allows Market Participants to log in and view their incident tickets directly, provide better reporting capabilities to Customer Relations, and move the functionality off the Lotus Notes infrastructure. In 2009, certain enhancements are planned to improve the usability and features for users of the new system.

The NYISO Human Resources process is currently carried out by a team of HR Generalists who use a set of spreadsheet-based tools, manual data capture, and storage processes. While the manual processes are well-documented and consistently followed, they can be cumbersome and inefficient. Specifically the following challenges exist with the current Human Resources management processes and tools:

- Labor-intensive calculations are prone to the potential for errors and omissions;
- Redundant calculations, multiple data sources, manual entries, and lack of up to date information due to the lack
  of dynamic integration with other internal and external systems;
- Lack of reporting capability and the inability to capture and track data relationships;
- Concern with the ability to meet stakeholder expectations;
- Lack of external transparency and access;
- Inability to effectively communicate with MPs regarding their credit market position and credit requirements; and
- Limited training materials, detailed process, desk-top procedures and limited access to human resources that provide specialized support to the Human Resource management team

#### The end-state vision is an application:

- That supports bidirectional data flow between NYISO applications
- Robust enough to support future expansions
- Easily configurable to support calculation changes in any of the NYISO
- Standard and customized reporting capabilities to support analysis and business processes



Project Title	Project Description
Messaging System Replacement	The MS Exchange project is well underway for 2008 implementation. As a result of the MS Exchange Project there has been preliminary analysis performed regarding the impact to the Lotus Notes Applications and databases. As the NYISO transitions to MS Exchange for E-Mail, and calendaring there needs to be a roadmap put together for the retirement of the application and databases being utilized in Lotus Notes.
Hotline Replacement	The NYISO Control Room has been using a telecommunications product designed and implemented in 1991 known as the "Hotline". The service provides an on-demand voice conference bridge with the TOs with automatic signaling and circuit assurance. At this time, there exists a need to develop an alternative design to the current system. Repairs to the existing construct are becoming more difficult and time consuming. In addition, spare parts for the existing system are becoming more and more difficult to obtain.
Internal Platform Upgrade Support	The NYISO technical computing infrastructure is continually being maintained with respect to platform currency and industry standards. During 2009 a number of planned migrations will be managed including, Oracle database upgrades, web platform evolution, and initiation of the SMD2 hardware platform replacement, originally purchased in 2003.