

# **NYISO 2006 Corporate Incentive Goals**

# Gateway Goals

## RELIABILITY GATEWAY GOAL

1. Maintain service to NYCA load.

No interruption of load because of improper implementation of NYISO operating procedures by the NYISO.

No loss of load or deliberate load shedding triggering a NERC reportable event (>300MWs for >15 minutes).

## MARKET GATEWAY GOAL

2. Successfully post DAM schedules/ forward contracts.

DAM schedules/forward contracts are posted 99.73% of the time

# Billing and True-ups (20%)

3. a. Reduce time from initial invoice to challenge period closeout to 8 months or less

- Cycle time
- Implementation date

- b. Obtain FERC Approval to limit Final Bill Challenges period and post draft Final Invoice

- c. Resolve Final Bill Challenges within 2 months

- d. Eliminate Final Bill Closeout backlog by 3<sup>rd</sup> Quarter

Goal Values		
Threshold	Target	Superior

8 months December	7 months November	6 months October
July	June	May
2 misses	1 miss	0 misses
September	August	July

# Price Certainty and Accuracy (20%)

Goal Values		
Threshold	Target	Superior

- 97% hours without price corrections – monthly basis

10 of 12 mo	11 of 12 mo	12 of 12 mo
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Annual average time for making price corrections (from reservation)

3 days	2.5 days	2 days
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# Market Availability (15%)

Goal Values		
Threshold	Target	Superior

5. **MIS Availability (excluding a 48 hour stabilization period after each major IT release)**

<b>99.75%</b>	<b>99.85%</b>	<b>99.9%</b>
<b>&lt;=4 defects</b>	<b>&lt;=3 defects</b>	<b>&lt;=2 defects</b>
<b>that impact 10% of customers' availability for 1 hour or more</b>		

# Comprehensive Electric System Planning (15%)

6. **NYISO acts as a catalyst in the planning process to secure proposals to meet identified reliability needs over the planning horizon**

Goal Values		
Threshold	Target	Superior

August

June

May

# Grid Operations (10%)

Goal Values		
Threshold	Target	Superior

7. CPS-2 Performance (>90%)

11 of 12  
months

12 of 12  
months

# Customer Focus (10%)

Goal Values		
Threshold	Target	Superior

8. TBD by end of Q1 2006

TBD

TBD

TBD



# Excellence In Execution (10%)

Goal Values		
Threshold	Target	Superior

9. Achieve process improvement metrics for all completed Lean Six Sigma projects

80%                      90%                      100%  
Of all primary improvement metrics achieved