

Working Draft
2005 NYISO Incentive Goals

September 20, 2004

**For discussion purposes with
BS&PS**

Gateway Goals

RELIABILITY GATEWAY GOAL

1. Maintain service to NYCA load.
No interruption of load because of improper implementation of NYISO operating procedures by the NYISO.
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No loss of load or deliberate load shedding triggering a NERC reportable event (>300MWs for >15 minutes).

MARKET GATEWAY GOAL

2. Successfully post DAM schedules/ forward contracts.

DAM schedules/forward contracts are posted 99.73% of the time (1 miss) during 2005.

Comprehensive Electric System Planning Goal

Goal Values		
Threshold	Target	Superior

**3. Reliability Needs Assessment
(RNA) draft to EPSWG and TPAS**

1 November

1 October

1 September

Improve Market Efficiency

Goal Values		
Threshold	Target	Superior

4.	a) DCS: (Disturbance Control Standard)	10 of 12 months	11 of 12 months	12 of 12 months
	b) CPS-2	10 of 12 months	12 of 12 months	
	c) Reduce ISO specified OOMs	X-1%	X%	X+1%
	d) Increase Virtual Trading volume (\$ or MW?)	X-1%	X%	X+1%

Market Availability Goal

Goal Values		
Threshold	Target	Superior

5a. Achieve timely posting of DAM schedules and forward contracts. Post by 11 am:	4 misses	2 misses	0 misses
5b MIS Availability	99.6	99.75	99.9
5c During the year, an individual occurrence of unplanned service interruptions or more than 1 and less than 4 hours. There will be no more than:			
5c1 During Core hours	2 occs	1 occ	0 occs
5c2 During off-Core hours	4 occs	3 occs	2 occs

Real-Time Price Certainty and Accuracy Goal

Goal Values		
Threshold	Target	Superior

6. Improve the certainty and accuracy of Real-Time prices:

a) Hours without reservations

>=90%

>=92%

>=95%

b) Hours without corrections:

>=99.4%

>=99.5%

>=99.6%

Billing and True-up Goal

Goal Values		
Threshold	Target	Superior

7. Improve the billing and true-up process:

a. Posting of all invoices within 5 business days of the start of the month according to invoice schedule

10 of 12

11 of 12

12 of 12

b. Turn-Around of Billing issues

40 days

35 days

30 days

c. Close a designated percentage of eligible open months

75%

90%

100%

Improve Customer Satisfaction Goal

Goal Values		
Threshold	Target	Superior

8. **Improve customer satisfaction with NYISO services as determined via surveying three times annually**

>= 2%

>= 3%

>= 4%

Project Execution Goal

Goal Values		
Threshold	Target	Superior

10. **Improve Project Management Deliverables through Successful completion of high priority projects. (listed projects are only for discussion)**

Controllable Tie Lines

Billing Enh.: TCC Settlement

Billing Enh.: NTAC & TSC

Billing Enh.: Rate Schedule 1 Allocation

TCC Auction Automation

UCAP Auction Automation

SMD 15 Minute Scheduling

Self Supply of Reserves

SMD Enhancements

Outage Schedule Reporting

Virtual Regional Dispatch

MDEX Enhancements

schedule, cost, and quality metrics for each project