

Billing & Accounting Working Group  
Customer Settlements Report  
March 28, 2003

1. Inquiry responses
  - a) Year-to-date: 98% in  $\leq 2$  days
  - b) February: 100%
  - c) March thru 14<sup>th</sup>: 100%
2. Settlement Issues
  - a) Updated Matrix
3. Settlement Process
  - a) Schedule has been modified
    - i) Re-scheduled October 2002 accelerated true-up from June to July 2003 due to web-based rec schedule change
    - ii) Scheduled an accelerated re-bill for June 2002 to adjust for price corrections which were performed using incorrect shift factors
    - iii) Revised schedule detailing above provided
4. 12-month Final Bill deliverables
  - a) BAWG sign-off on compliance requested for:
    - i) LIPA validation of AGC dispatching: March 2003 BAWG Anticipated compliance on balance of deliverables
5. Final Bill Challenges
  - a) NYISO to provide April 2003 BAWG
    - i) quantification of Final Bill Challenge cost estimates and nature of claims
    - ii) suggested schedule of FBC dispositions
    - iii) Technical Bulletin detailing information requirements necessary to submit FBC support & process
    - iv) NYISO will discuss the aspects of FBC process with BAWG chair prior to April BAWG