

NYISO 2005 Corporate Incentive Goals Achievement

Gateway Goals

Both met

RELIABILITY GATEWAY GOAL

1. Maintain service to NYCA load.

No interruption of load because of improper implementation of NYISO operating procedures by the NYISO.

No loss of load or deliberate load shedding triggering a NERC reportable even (>300MWs for >15 minutes).

MARKET GATEWAY GOAL

2. Successfully post DAM schedules/ forward contracts.

DAM schedules/forward contracts are posted 99.73% of the time

Comprehensive Electric System Planning

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

3. Comprehensive Electric System Planning

Reliability Needs Assessment (RNA to ESPWG and TPAS)

Nov 1

Oct 1

Sep 1

Operating Standards

- 4. Comply with NERC/NAERO Operating Standards
 - a) DCS:
 - b) CPS-2
 - c) Reduce NYISO specified Out of Merits

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

10 of 12 months

12 of 12 months

10 of 12 months

11 of 12 months

2.5%

3.0%

3.5%

Market Availability

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

5 Market Availability

| | | | |
|---|----------|----------|----------|
| a) Achieve timely posting of DAM schedules and forward contracts. Post by 11 am: | 4 misses | 2 misses | 0 misses |
| b) MIS Availability | 99.6% | 99.75% | 99.9% |
| c) During the year, an individual occurrence of unplanned service interruptions will not be greater than 4 hours. There will be no more than: | | | |
| c1) During Core Hours | 2 events | 1 event | 0 events |
| c2) During non-Core Hours | 4 events | 3 events | 2 events |

Real-Time Price Certainty and Accuracy - *missed*

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

6. Improve the certainty and accuracy of Real-Time prices:

a) Hours without Price Reservations

$\geq 90\%$

$\geq 92\%$

$\geq 95\%$

b) Hours without Price Corrections:

$\geq 95\%$

$\geq 96\%$

$\geq 97.5\%$

Billing and True-up

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

7. Improve the billing and true-up process:

a. Posting of all invoices within 5 business days of the start of the month according to invoice schedule

10 of 12

11 of 12

12 of 12

b. Minimize dollar impacts of final bill challenges

75%

85%

95%

c. Close a designated percentage of final bills for eligible open months - *missed*

75%

90%

100%

Improve Customer Satisfaction

- *missed*

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

8. Improve customer satisfaction with NYISO services as determined via surveying three times annually

$\geq 2\%$

$\geq 3\%$

$\geq 4\%$

Project Execution

- 9. **Improve Project Management Deliverables**
 - a) Through successful completion of high high priority projects. Measurements will be made on schedule, cost and quality.
 - b) SMD 2.0 post deployment MP satisfaction measured via survey

| Goal Values | | |
|-------------|--------|----------|
| Threshold | Target | Superior |

Achieve 1 of 3 **Achieve 2 of 3** Achieve 3 of 3
(Schedule, Cost. Quality)

MISSED

2005 Payout: 72.81%

Incentive Goal Program Payout Track Record

