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Building the Energy Markets of Tomorrow . . . Today

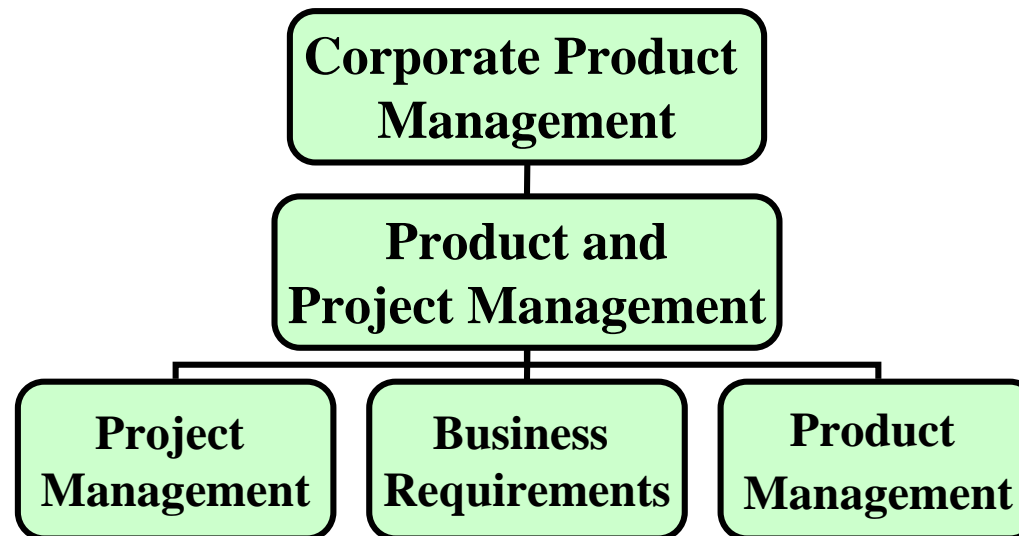
Product and Project Management

Departmental Update

04/11/2005



Functional Organization





Product & Project Mgmt. Functions

- ✓ Product Management
 - *Lead the advancement and evolution of products as defined in NYISO product portfolios. Develop product plans based on input from business strategic plan, technology roadmap, and customer requirements. Produce plans and schedule for project and feature delivery in support of product plans.*
- ✓ Project Management
 - *Provide leadership and coordination for project delivery. Develop project plans and estimates, track and report progress, and deliver results as defined in project scope.*
- ✓ Business Requirements
 - *Develop Functional Requirement Specifications, concept documentation. Provide business consulting expertise to project and product teams in a supporting role.*



NYISO Product Portfolios

Markets	Finance	Reliability	Tools
Energy Trading	Billing & Settlements	Energy Mgmt. Systems	Decision Support (DSS)
Ancillary Services	Credit Management	Control Room Tools	Portal
ICAP	Accounting		Documentum
TCC	Billing Simulator		OASIS
Demand Response			



Current Activities

- ✓ Departmental staffing
 - *Manager selected, start pending*
 - *Product manager positions being staffed internally*
- ✓ Issue coordination / prioritization
 - *Detailed review of work request backlog*
 - *Proposed prioritization to be reviewed with stakeholders*
- ✓ Budget planning process – 2006
 - *Product managers will coordinate estimates, business cases, internal review and presentation*
 - *Structure proposed projects along product lines*
 - *Tight coordination with BS&P, capital budgeting process*