

# NYISO SMD 2.0

Readiness Program Update

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- 100% of NYISO Customers have been contacted by their Customer Relations Representative.
- A profile has been developed for each Customer that includes Customer type, current MIS/OASIS interface activities, training needs, and Sandbox testing needs.
- A mechanism to track Customer participation in training, Sandbox testing, and Market Trials participation was developed and is being utilized by Customer Relations staff

# Readiness Program Update Continued

- Market Participant Training scheduled through June:
  - 81 Customer Organizations represented
  - 181 individuals registered for the SMD2 Transition course
  - 75 individuals also registered for the second day of training, SMD2 Transition for Accounting Staffs
- Market Participant Sandbox Testing:
  - Over 98,000 hits on the test environment
  - 91% of all Customers participating at targeted levels
  - 9%, or 19 Customers, were sent a letter from the NYISO concerning lack of participation