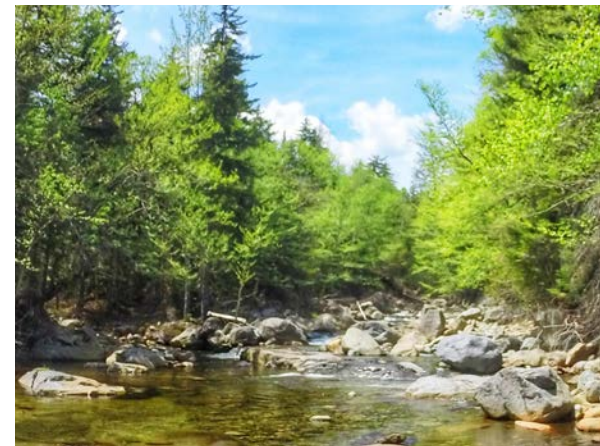


Getting Started Guide

Market Participants & Stakeholders



You are joining more than **400 participants** in the energy markets managed by the New York ISO

For 20 years, our markets have resulted in competition and price signals that reward innovation and improve supply performance and transmission efficiency.

Our innovations have encouraged clean energy and include:

- **DER participation model**
- **Energy storage rules**
- **Large-scale solar**
- **Carbon pricing plan**

Rich Dewey

RICHARD DEWEY

President & CEO,
New York ISO



Energy, capacity,
demand response
& ancillary services
markets



\$5.3B

In NYISO market transactions



11,000

Miles of transmission monitored



760

Power generation units



19.8M

New Yorkers served



Our Energy Markets

**We direct the flow of electricity over
11,000 miles of high-voltage transmission lines**

**Market prices promote reliability by
reflecting the needs of the system**

**Expert planning analysis to keep the
grid reliable and resilient**

**For two decades, our markets have worked with
public policies to reduce emissions rates.**

**For more read our annual Power Trends:
State of the Grid & Markets report at
www.nyiso.com/powerrends**



Our Shared Governance Structure

We work with power producers, utility companies, state agencies, consumer and environmental interests, and other stakeholders in a shared governance system

This transparent and inclusive process ensures that individual interests can not unduly influence grid reliability or energy market outcomes.

“ We have wholesale consumers and suppliers, along with investors in new technologies, **working together to develop innovative market designs.** ”



RAY STALTER
Director of Regulatory Affairs,
New York ISO

“ We view **the stakeholder process as the keystone of the NYISO’s success.** It is critically important to a well-functioning energy market in New York. ”

JANE QUIN
Director of the Energy Markets
Policy Group, Con Edison



150+

Shared governance members

31+

Active committees/
working groups

58%

Approval required on
committee decisions

Inquire about and/or register for shared governance participation:
customer_registration@nyiso.com



Member Relations

Committee meetings are managed by our Member Relations team.

Our stakeholders include owners of generation or transmission equipment, utilities, consumer representatives, environmental advocates, and other interested parties. Together, this diverse group takes part in decisions including changes in market design, reliability planning, and even our annual budget.



→ **Our team:** L-R, Selina Dean, Leigh Bullock; Management Committee (MC) liason, Kirk Dixon; Operating Committee (OC) liason, Mark Seibert, Deb Eckels; Business Issues Committee (BIC) liason, and Jennifer Davies

“ Engagement is essential. Through collaboration, stakeholders and the NYISO develop market design changes for the benefit of New York's consumers. ”

MARK SEIBERT, Manager of Member Relations, New York ISO

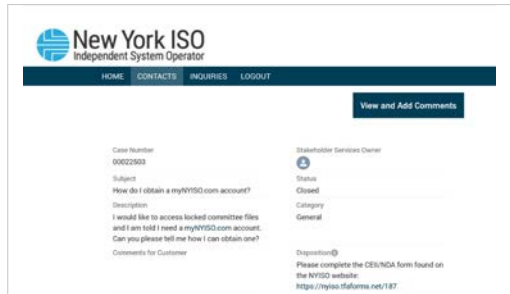
250+

Committee meetings attended by stakeholders annually



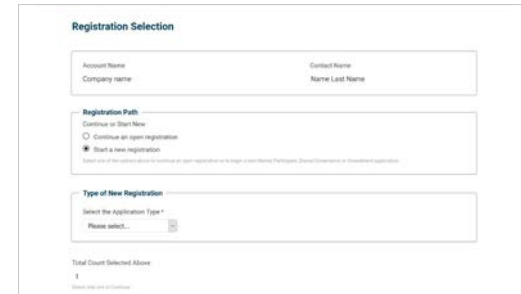
Online Member Community

This self-serve portal is a terrific resource for market participants to interact with the NYISO and manage your data.



The screenshot shows the NYISO website header with navigation links: HOME, CONTACTS, INQUIRIES, LOGOUT. Below the header is a "View and Add Comments" button. The main content area displays a ticket with the following details:

- Case Number: 00022903
- Subject: How do I obtain a myNYISO.com account?
- Description: I would like to access locked committee files and I am told I need a myNYISO.com account. Can you please tell me how I can obtain one?
- Comments for Customer: [None]
- Stakeholder Services Owner: [None]
- Status: Closed
- Category: General
- Disposition: Please complete the DEN/IDA form found on the NYISO website: <https://nyiso.stateforms.net/187>



The screenshot shows the "Registration Selection" form with the following fields and options:

- Account Name: [Text Field]
- Company name: [Text Field]
- Contact Name: [Text Field]
- Name Last Name: [Text Field]
- Registration Path:
 - Continue or Start New
 - Continue an open registration
 - Start a new registration
- Type of New Registration:
 - Select the application type*
 - Please select... [Dropdown Menu]
- Total Count Selected Above: 1

Use our online community to:

Amend an existing application or register as a new market participant or committee member

Manage your organization's contact information and corresponding subscription lists

Submit and track customer service inquiries

New user? Go to:

<https://www.nyiso.com/support>



Committee & Working Group Structure

MANAGEMENT COMMITTEE

The MC recommends Tariff changes to the Board of Directors, reviews the NYISO's annual budget, recommends candidates to fill vacancies on the Board of Directors, and supervises the activity of all other committees.

- Budget & Priorities Working Group
- By-Laws Subcommittee
- Liaison Subcommittee
- Market Participant Audit Advisory Subcommittee
- Stay Review Subcommittee
- Tariff Review Subcommittee

BUSINESS ISSUES COMMITTEE

The BIC establishes rules related to market issues and provides a forum for discussion of those rules and issues.

- Billing, Accounting & Credit Policy Working Group
- Business Intelligence Task Force
- Electric Gas Coordination Working Group
- Electric System Planning Working Group
- Installed Capacity (ICAP) Working Group
- Integrating Public Policy Task Force
- Load Forecasting Task Force
- Market Issues Working Group
- Metering Task Force
- Price Responsive Load Working Group

OPERATING COMMITTEE

The OC coordinates operations, develops procedures, evaluates proposed system expansions and acts as a liaison to the NYSRC.

- Communication & Data Advisory Subcommittee
- Electric Gas Coordination Working Group
- Electric System Planning Working Group
- Interconnection Project Facilities Study Working Group
- Inter-area Planning Stakeholder Advisory Committee
- Interconnection Issues Task Force
- Restoration Working Group
- System Operations Advisory Subcommittee
- System Protection Advisory Subcommittee
- Transmission Planning Advisory Subcommittee



Stakeholder Services

Our team supports the more than 400 participants of our wholesale markets which include power generators, utilities, traders and others involved in the buying and selling of power.

→ **Our team:** L-R, James Scheckton, Alex Novicki, Kerry Maerki, Kasia Shunk, Barbara Kappes, David Hooper, Chris Tamasi, Steven Cleary, and Patrick Venable



“ Our reps get to know their customers. When you call us you have a knowledgeable team of people and subject matter experts to support you. We understand the many facets of the energy landscape. ”

CHRIS TAMASI, Manager of Stakeholder Services, New York ISO

Contact us:

[stakeholder_services](#)

[@nyiso.com](#) or 518-356-6060



Market Training

Our team provides education to stakeholders, including expert training on our markets and interconnection processes.

Our courses include:

- Behind-the-Meter: Net Generation
- DSS Sessions 1-4
- FERC Order 331
- GADS Portal Introduction
- Interconnection Projects Community Portal Training
- Locational Based Marginal Pricing
- NAESB Digital Certificate Tutorial
- NYISO Market Place
- NYISO Member Community Guide
- Station Power
- Transactions: The Basics
- TCC Basics & Competency Exam
- Virtual Training & Competency Exam

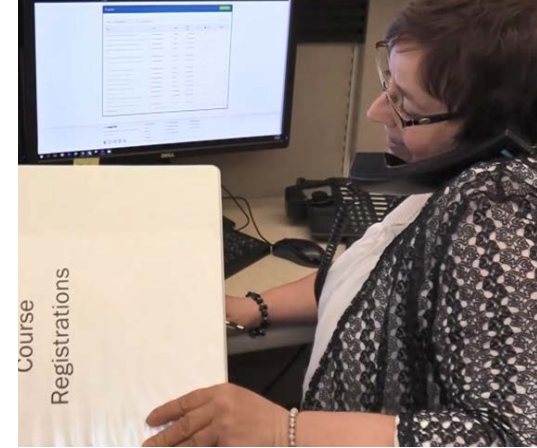
For the full course catalog:

<https://www.nyiso.com/training>

Need help? Contact us:

Debbie Doyle, ddoyle@nyiso.com

→ **Our team:** L-R, Jennifer Boyle, Deb Doyle, Kelly Stegmann, Gina Craan; Market Training Manager, and Mathangi Srinivasan



The People Who Power New York

We are independent and
unaffiliated with market interests

570+ dedicated employees

1 of 9 ISO/RTOs in North America

FOLLOW US

www.nyiso.com/blogs



[NewYorkISO](#)



[nyiso](#)



New York ISO
Independent System Operator