

Corporate Social Responsibility Report **2020**



Wired to serve

Running New York's electric grid takes dedication. So does being a community-minded organization. Either way, we know the importance of caring about our neighbors.



Corporate responsibility is deeply engrained in the culture of the New York ISO, and it's something that we take very seriously. Charity and volunteering comes naturally to our team. We know how to give back.

Rich Dewey
NYISO President & CEO



Illuminating numbers

Dedicated
employees

570+

Dimes raised
for March
of Dimes

400K

Donated
to local
charities

\$1.8M

New
Yorkers
served

19.8M

Cans
donated to
food pantry

514



A culture of community

We value our partnerships with numerous charities and outreach programs and the generosity of our employee volunteers.



Leigh Bullock [center] Senior Member Relations Specialist heads the East Greenbush YMCA's Running Start program which gives backpacks of school supplies to children in need.

“ Marine Corps Reserve Toys for Tots gives the gift of hope to families who may not have the resources to celebrate the holidays, or to a child in need at a special time of the year.

Ray Stalter [2nd from left] Director, Regulatory Affairs



Sue Jacon Energy Market Mitigation Manager. "4H helped me when I was a girl, and now it's teaching my daughter about leadership, responsibility and helping others."



Pat Venable Senior Stakeholder Services Rep. "With United Way's dedication, you can't help wanting to be a part of helping people less fortunate."



Portraits of outreach



Kris Bailey [right] Supervisor Web Integration Technologies helped Boy Scouts fill a boot with loot for the Stand Down campaign for Eastern NY Homeless Veteran's Coalition.



Refugees are fleeing to a country where they often don't speak the language. They can use any help they can get.

David Edelson
[back row center]
Operations Manager



Our employees maintain a sense of responsibility to others, through both work-sponsored charity events and their own efforts.



Interns: the next generation



Taking part in the NYISO internship had a huge impact on my life. By the time I was done, I had decided to change majors to sustainable energy management. NYISO led me in that direction, and for that I'm grateful.



Brendon McCarthy

SUNY College of Environmental Science and Forestry

Full STEAM ahead



Opportunities to learn and engage like this are not possible without partners like the NYISO.



Dr. Gladys Cruz District Superintendent
Questar III BOCES



We recognize the value of STEAM (Science, Technology, Engineering, Art and Math) learning opportunities. Our staff takes part in events such as Future Cities, Questar III BOCES STEAM programs, and school tours of our facilities.

Diversity matters



In order to innovate, you need an environment that fosters collaboration, where ideas are encouraged from all perspectives.

Emilie Nelson
Executive Vice President



"As a power system engineer, there's really no better place than the New York ISO."

Yachi Lin
Senior Manager
Transmission
Planning



"It's really exciting to see the evolution of the electric grid."

Vijaya Ganugula
Manager
Distributed
Resources
Operations



"I feel proud to work with the team that helps New York State have clean energy."

Diana Hernandez
Planning Engineer
Interconnection
Studies

Our employees consist of many cultures, speak many languages, originate from many countries, and celebrate many religions. And a third of our staff are women, a ratio significantly higher than other tech-heavy industries.

Greening the grid

New York power sector emissions reductions

SOURCE: US EPA Air Markets Program data since NYISO launched competitive markets

We keep the lights on in New York. It's a duty we take seriously. We also work with policymakers and stakeholders to reduce the impact of energy generation on the environment.

↓ 52%
**Carbon
Dioxide**
CO₂

↓ 88%
**Nitrogen
Oxide**
NO_x

↓ 99%
**Sulfur
Dioxide**
SO₂



Community recognition

Our charitable work and community outreach has not gone unnoticed.
Here are just a few of the awards we have received.



**Partner in Giving Gold Award
& Leader in Giving Award** for
campaign contributions from United
Way of the Greater Capital Region



**City & State New York
Responsible 100 Award**
honoring the state's most
responsible corporate citizens

**Individual employees recognized
for citizenship and campaign leadership**

**President's Award given to
Leigh Bullock** for outstanding
contribution to the 2019 YMCA
Running Start program

**Step Up Award given to
Patrick Venable** for year-over-year
increase in contribution to the
2019 United Way campaign

Our powerful purpose

We are the people who power New York
from Buffalo to Albany,
the Adirondacks to New York City.

Reliably managing New York's
power grid & energy markets for 20 years,
we are engineers, operators, analysts,
economists and technologists dedicated
to a reliable & sustainable power grid.



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